

CHILDREN'S BOARD OF HILLSBOROUGH COUNTY

REGULAR BOARD MEETING

OCTOBER 28, 2021 ~ 3:00 PM

AGENDA

MISSION: The Children's Board invests in partnerships and quality programs to support the success of all children and families in Hillsborough County.

CONFERENCE CALL

Conference Line: 1-813-515-8094
Access Code: 479 204 397#

CALL TO ORDER

Attendance Verification
Quorum Verification
Invocation and Pledge of Allegiance

A. Mayts
K. Austin
A. Mayts
A. Mayts

PUBLIC COMMENT

The Children's Board of Hillsborough County welcomes comments from the public. Those who wish to address the Board may do so at this time. Those addressing the Board should state their full name and affiliation for the official record. In the interest of time, we ask that one person be designated to speak on behalf of a constituency and that all comments are limited to three (3) minutes.

A. Mayts

EXECUTIVE DIRECTOR DISCLOSURE

K. Parris

PROVIDER PRESENTATIONS

- Summer Passports – Straz Center

M. Negron
A. Santana

ACTION ITEMS

1. **Approval;** September 27, 2021 Regular Board Meeting Minutes
2. **Approval;** September 27, 2021 Final TRIM Hearing Minutes
3. **Approval:** Obligate Emergency Funding to contract for Healthy Steps Program Services at USF Health Park Pediatrics

A. Mayts
A. Mayts
M. Negron

REPORTS/PRESENTATIONS

1. Executive Director Reports
 - A. Activities – September 28, 2021 – October 28, 2021
 - B. ONE Hillsborough
 - C. Healthcare Space – Open Enrollment/FRC
 - D. Virus Simulator Update

K. Parris

- | | |
|--|-----------|
| 2. Programs Reports | M. Negron |
| 3. Human Resources Report
- Introduction of Nicole Bates, Payroll Manager | J. Houser |
| 4. Quarter 4 Strategic Plan Report | T. James |

OLD/NEW BUSINESS

ATTACHMENTS

1. Contract Signature Logs (ASO, Programs, Vendors)
2. FY 2021/2022 Operational Strategic Plan
3. Good News!
4. Outreach Events Calendar

IMPORTANT DATES TO REMEMBER

November

Board Executive/Finance Committee	November 4, 2021	12:00 PM
Regular Board Meeting	November 18, 2021	3:00 PM

December - NO MEETINGS

January

Board Executive/Finance Committee	January 13, 2022	12:00 PM
Regular Board Meeting	January 27, 2022	3:00 PM

February

Board Executive/Finance Committee	February 10, 2022	12:00 PM
Regular Board Meeting	February 24, 2022	3:00 PM

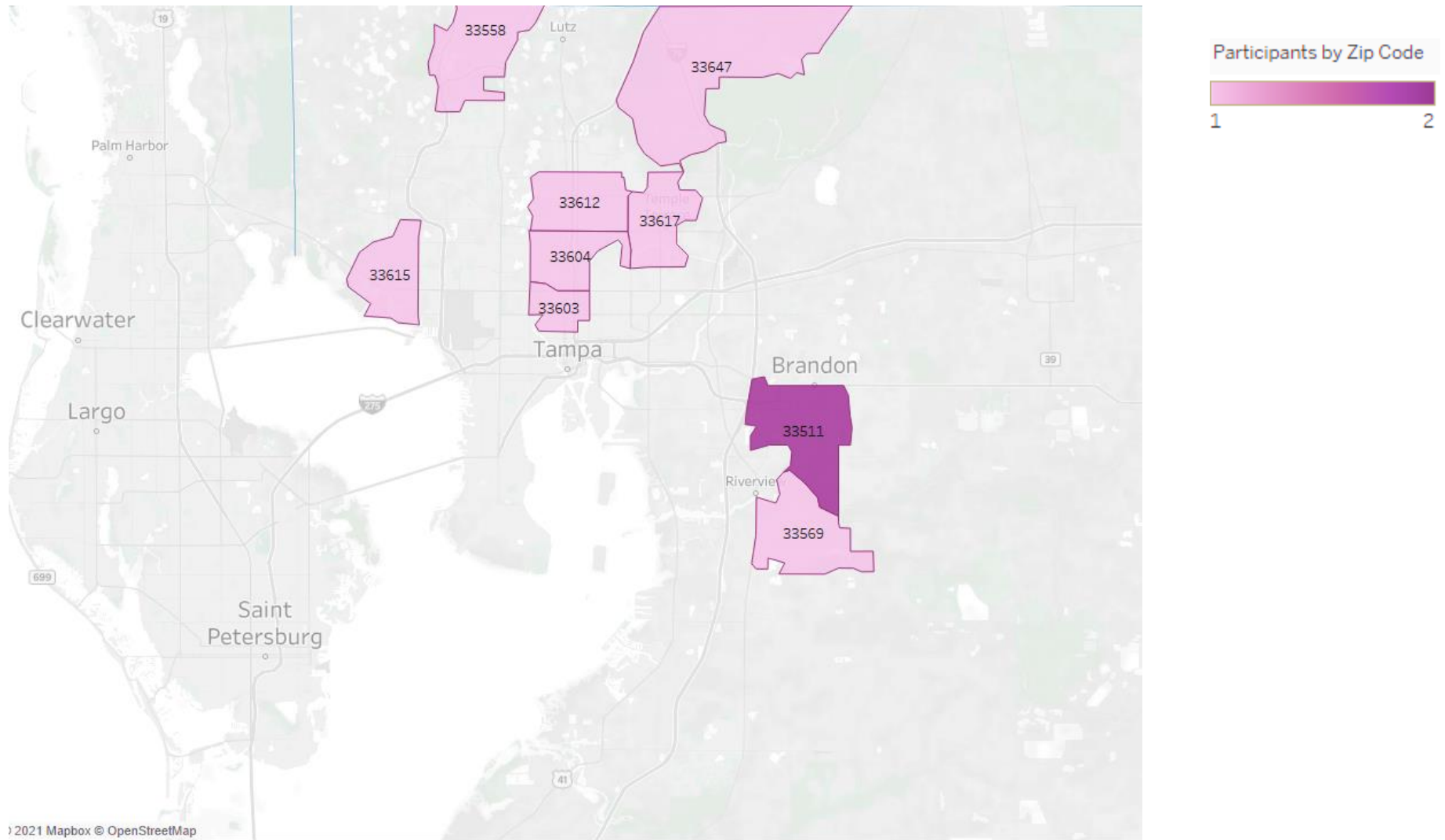
March

Board Executive/Finance Committee	March 10, 2022	12:00 PM
Regular Board Meeting	March 24, 2022	3:00 PM

Children's Board of Hillsborough County

Agency: Straz Center for the Performing Arts
Program: 2021 Passport Program

Number of Participants Served by Zip Code : June 1st – July 23rd, 2021



Map prepared by Children's Board of Hillsborough County. The map color shows the number of participants served by zip code. Map based on 10 participants served in the Straz Center Summer Passport program.



SUMMER PASSPORT PATEL CONSERVATORY SUMMER CAMP

The Mission

The Patel Conservatory provides the finest performing arts training in an inspirational setting.

The Vision

The Patel Conservatory gives students the tools to: dream, reach, discover and create the performing arts; integrate them into everyday life; and contribute to the community.

The Patel Conservatory has received accreditation status from the Southern Association of College and Schools Council on Accreditation and School Improvement (SACS CASI) under the division of Cognia.

Program point of contact: Alice C. Santana,
Alice.Santana@strazcenter.org

Contract point of contact: Donna McBride,
Donna.McBride@strazcenter.org





The Patel Conservatory offers K-12 summer camps and classes to students from the Tampa Bay Area and beyond.

Typically, more than 100 summer camps and classes from beginning to excellence in music, theater and dance are offered. These vary from one-week, full day, and half day offerings to weekly classes and multi-week intensives.

Services are delivered at the Patel Conservatory, a 45,000 square foot facility on the Straz Center campus.

The Straz Center has been a recipient of the Summer Passport grants in 2019 and 2021.

HOW DO WE DO IT?



12 slots offered, 10 students served

Enrolled Camps:

- June 1 – 4: A Week at the Movies
- June 28 – July 2: Sitcom Showdown & Mouse Ears on Broadway
- July 19 – 23: World Tour Tune & Laugh Lab

OUTCOMES

Service Level Goal vs. Service Level to Date		
	Projected	Actual
Week 1	4	3
Week 2	4	2
Week 3	4	2.75

Objective: Provide access for up to 12 slots up to two weeks per child to Straz Center for Performing Arts camp through CBHC Summer Passports

Outcome achieved at 83% - 10/12 youth enrolled in camp

42% response rate on parent surveys

- Of those who responded, every single one indicated that they would like to return
- They strongly agreed that they felt safe in our spaces
- One identified a new skill, folly work, that they would not have known otherwise





THANK YOU FOR YOUR CONTINUED
SUPPORT OF OUR SUMMER
PROGRAMS!

CHILDREN'S BOARD OF HILLSBOROUGH COUNTY

REGULAR BOARD MEETING

SEPTEMBER 27, 2021 ~ 3:00 PM

MEETING MINUTES

Subject	Regular Board Meeting	Date	September 27, 2021
Facilitator	Andy Mayts, Chair	Meeting Time	3:00 PM
Location	Conference Call: 1-813-515-8094 Access Code: 479 204 397# 1002 East Palm Ave. Tampa, FL 33605	Actual Meeting Time	3:00 PM – 4:13 PM
		Adjourned	4:13 PM
Board Member Attendance	Andy Mayts, Chair Robin DeLaVergne, Vice-Chair Frank Prado, Secretary/Treasurer	Megan Proulx Dempsey Gwen Myers Lynn Gray	Ed Narain Katherine Essrig Sarah Naumowich Addison Davis - absent
Other Attendees	Kelley Parris, Executive Director David Adams, CBHC Board Attorney Kristina Austin, Recorder	Maria Negron, CBHC Staff Paula Scott, CBHC Staff Tonia Williams, CBHC Staff	Jamie Robe, CBHC Staff Trish James, CBHC Staff

SUMMARY

No.	Topic	Highlights
I	CALL TO ORDER PUBLIC COMMENT	A. Mayts called the meeting to order at 3:30 PM. <ul style="list-style-type: none"> A. Mayts led the Invocation and Pledge of Allegiance. A. Mayts led the installation of new Board Member, Sarah Naumowich. A. Mayts called for Board attendance verification. A. Mayts called for Public Comment; there was none.
II.	PROVIDER PRESENTATION	J. Resnick introduced the 2021 Social Enterprise Competition winner, Zoe's Story. Dr. Tekeisha Zimmerman, Executive Director, provided background on the Writing Warriors Wellness App and an update since they were awarded.
III.	ACTION ITEMS	
	1. 8-26-2021 Regular Board Meeting Minutes Motion (1)	A. Mayts and guest, Zoe requested approval of the August 26, 2021 Regular Board Meeting minutes. <i>Motion by Megan Dempsey to approve the August 26, 2021 Regular Board Meeting minutes; second by Katherine Essrig. Motion carried (9-0).</i>
	2. 9-16-2021 Preliminary TRIM Hearing Minutes Motion (2)	A. Mayts requested approval of the September 16, 2021 Preliminary TRIM Hearing Meeting minutes. <i>Motion by Katherine Essrig to approve the September 16, 2021 Preliminary TRIM Hearing Meeting minutes; second by Gwen Myers. Motion carried (9-0).</i>

SUMMARY

No.	Topic	Highlights
	3. Approval to Release the Request for Proposal (RFP) for Level (3) Leading Grant Motion (3)	<p>M. Negron requested approval to release an RFP in September 2021 for a Level (3) Leading Grant to support Art Programming for children.</p> <ul style="list-style-type: none"> • Total Allocation not to exceed \$125,000; • Funding would span February 1, 2022 through September 30, 2022; <p><i>Motion by Lynn Gray to approve the Release of an RFP for a Level (3) Leading Grant for Art Programming; second by Frank Prado. Motion carried (9-0).</i></p>
	4. Approval to Release the Request for Proposals (RFPs) for Level (3) Leading Grants Motion (4)	<p>M. Negron requested approval to release RFPs in January 2022 for Level (3) Leading Grants for 2023.</p> <ul style="list-style-type: none"> • Total Allocation not to exceed \$1,000,000; • Funding would span October 1, 2022 through September 30, 2023; • Most current Leading grants will end according to the grant period on September 30, 2022 for a total of \$213,673; • This release will add \$786,327 in available funds for Leading Grants; • Leading Grants are contractually obligated to meet at least three (3) agreed upon measurable outcomes annually. <p><i>Motion by Megan Dempsey to approve the Release of RFPs for Level (3) Leading Grants for 2023; second by Gwen Myers. Motion carried (9-0).</i></p>
	5. Approval to Release the Request for Proposals (RFPs) for Level (2) Uniting Grants Motion (5)	<p>M. Negron requested approval to release RFPs in November 2021 for Level (2) Uniting Grants.</p> <ul style="list-style-type: none"> • Total Allocation not to exceed \$15,000,000; • Funding would span October 1, 2022 through September 30, 2023; • Most current Uniting Grants will end according to the grant period on September 30, 2022 for a total of \$10,584,284; • This release will add \$4,415,716 in available funds for Uniting Grants; • Uniting Grants are contractually obligated to meet at least four (4) to six (6) agreed upon measurable outcomes annually. <p><i>Motion by Katherine Essrig to approve the Release of RFPs for Level (2) Uniting Grants; second by Robin DeLaVergne. Motion carried (9-0).</i></p>
	6. Approval of Contract with Hillsborough County BOCC for Social Services Motion (6)	<p>R. Bacon requested approval of contract with Hillsborough County BOCC for Social Services Funds.</p> <ul style="list-style-type: none"> • Total Allocation not to exceed \$300,000. • Funding would span October 1, 2021 through September 30, 2022; • Contract allows Administrative Services Organization (ASO) to administer Social Services funds for the Hillsborough County BOCC. <p><i>Motion by Lynn Gray to approve the contract with Hillsborough County BOCC Social Services Funds. Second by Ed Narain. Abstention by Gwen Myers. Motion carried (8-0).</i></p>
	7. Approval of Contract with Hillsborough County BOCC for Domestic Violence Funds	<p>R. Bacon requested approval of contract with Hillsborough County BOCC for Domestic Violence Funds.</p> <ul style="list-style-type: none"> • Total Allocation not to exceed \$100,000. • Funding would span October 1, 2021 through September 30, 2022; • Contract allows Administrative Services Organization (ASO) to administer Domestic Violence funds for the Hillsborough County BOCC.

SUMMARY

No.	Topic	Highlights
	Motion (7)	<i>Motion by Megan Dempsey to approve the contract with Hillsborough County BOCC for Domestic Violence Funds. Second by Katherine Essrig. Abstention by Gwen Myers. Motion carried (8-0).</i>
	8. Approval of Contract with Eckerd Connects	R. Bacon requested approval of contract with Eckerd Connects. <ul style="list-style-type: none"> • Total Allocation not to exceed \$648,390. • Funding would span October 1, 2021 to June 30, 2022; • Contract allows Administrative Services Organization (ASO) to manage flexible funding for Eckerd Connects.
	Motion (8)	<i>Motion by Gwen Myers to approve the contract with Eckerd Connects. Second by Lynn Gray. Abstention by Frank Prado. Motion carried (8-0).</i>
	9. Executive Director Contract Extension	D. Adams requested approval of the extension of the Executive Director's contract through September 30, 2023.
	Motion (9)	<i>Motion by Katherine Essrig to approve the extension of the Executive Director's contract through September 30, 2023; second by Robin DeLaVergne. Motion carried (9-0).</i>
IV.	REPORTS	
	1. Executive Director Reports	K. Parris reported attending (30) significant meetings between August 26, 2021– September 27, 2021. One of the significant meetings with Hillsborough County involved the creation of an animated app to explain Covid-19 to children. The app would show how the virus was transmitted and explain the precautions recommended by the CDC. The following updates were provided by K. Parris regarding the Racial Equity Project: <ul style="list-style-type: none"> • G. Stewart has been meeting with community partners and will provide a report in November detailing those meetings; • Meetings have occurred with HOST – the After-School Program in the identified zip-codes. The School Board has embraced the idea to provide enhanced programs in two schools per zip-code. The enhanced programs are anticipated to kick off in March 2022 after Spring break. Principals in the selected schools will select services from our vendor list to provide the enhancements.
	2. Programs Reports	M. Negron provided brief updates on funding releases and the Part (II) Results and Recommendations for FY 2021.
V.	OLD/NEW BUSINESS	None.
VI.	ADJOURNMENT	The meeting adjourned at 4:13 PM

MOTIONS

1.	<i>Motion by Megan Dempsey to approve the August 26, 2021 Regular Board Meeting minutes; second by Katherine Essrig. Motion carried (9-0).</i>
2.	<i>Motion by Katherine Essrig to approve the September 16, 2021 Preliminary TRIM Hearing Meeting minutes; second by Gwen Myers. Motion carried (9-0).</i>
3.	<i>Motion by Lynn Gray to approve the Release of an RFP for a Level (3) Leading Grant for Art Programming; second by Frank Prado. Motion carried (9-0).</i>
4.	<i>Motion by Megan Dempsey to approve the Release of RFPs for Level (3) Leading Grants for 2023; second by Gwen Myers. Motion carried (9-0).</i>
5.	<i>Motion by Katherine Essrig to approve the Release of RFPs for Level (2) Uniting Grants; second by Robin DeLaVergne. Motion carried (9-0).</i>
6.	<i>Motion by Lynn Gray to approve the contract with Hillsborough County BOCC Social Services Funds. Second by Ed Narain. Abstention by Gwen Myers. Motion carried (8-0).</i>
7.	<i>Motion by Megan Dempsey to approve the contract with Hillsborough County BOCC for Domestic Violence Funds. Second by Katherine Essrig. Abstention by Gwen Myers. Motion carried (8-0).</i>
8.	<i>Motion by Gwen Myers to approve the contract with Eckerd Connects. Second by Lynn Gray. Abstention by Frank Prado. Motion carried (8-0).</i>
9	<i>Motion by Katherine Essrig to approve the extension of the Executive Director's contract through September 30, 2023; second by Robin DeLaVergne. Motion carried (9-0).</i>

READ AND APPROVED BY:

ANDREW MAYTS
BOARD CHAIR

CHILDREN'S BOARD OF HILLSBOROUGH COUNTY

FINAL PUBLIC HEARING (TRIM)

SEPTEMBER 27, 2021 AT 5:01 P.M.

Subject	Final Public Hearing (TRIM)	Date	September 27, 2021
Facilitator	Andy Mayts, Chair	Meeting Time	5:01 PM to 5:07 PM
Location	Children's Board of Hillsborough County 1002 East Palm Avenue Tampa, Florida 33605	Adjourned	The meeting adjourned at 5:07 PM
Board Member Attendees	Andy Mayts, Chair Robin DeLaVergne, Vice Chair Frank Prado, Secretary/Treasurer	Megan Proulx Dempsey Katherine Essrig Ed Narain	Gwen Myer Sarah Naumowich
Other Attendees	Kelley Parris, <i>Executive Director</i> David Adams, <i>Board Attorney</i> Kristina Austin, Recorder	Trish James Paula Scott Genet Stewart	Tonia Williams Jamie Robe

SUMMARY		
No.	Topic	Highlights
I.	CALL TO ORDER Quorum Verification Pledge of Allegiance	<p>Andy Mayts, Chair, called the meeting to order at 5:01 PM.</p> <p>A quorum was established with (8) eight Board members present.</p> <p>The Pledge of Allegiance was led by Andy Mayts, Chair.</p>
II.	BOARD DISCUSSION	<p>(1) Mr. Mayts stated an operating millage rate of .4589 has been recommended, which is greater than the rolled-back rate of .4336 mills by 5.83%;</p> <p>(2) This increase over the rolled-back rate is necessary in order to ensure Hillsborough County children (1) are healthy and safe, (2) are developmentally on track, (3) are ready to learn and succeed, and (4) have family support;</p> <p>(3) In order to accomplish those outcomes in FY 2021 – 2022, the recommended budget includes \$9,070,000 of new unallocated program funding;</p> <p>(4) Without an increase over the rolled-back millage rate, some of these new funding opportunities would not be possible, and the children of Hillsborough County would not be well served.</p>
III.	PRESENTATION OF RESOLUTIONS	<p>A. Mayts requested D. Adams to verbally review the resolutions.</p> <p>D. Adams stated for the record:</p> <p>Two resolutions are to be considered; one to adopt the millage rate and the other to adopt the budget, both by separate votes.</p> <p>D. Adams read Resolution Number 21/22-03; Resolution Adopting Final Millage Rate.</p> <p>D. Adams read Resolution Number 21/22-04; Resolution Adopting Final Budget.</p>

SUMMARY		
No.	Topic	Highlights
IV.	PUBLIC COMMENT	A. Mayts opened the floor for Public Comment. No one offered Public Comment.
V.	BOARD VOTE	D. Adams advised that the Motion (A) on the Agenda is in order.
	Motion A (Millage Rate)	A. IT IS MOVED THAT THE CHILDREN'S BOARD OF HILLSBOROUGH COUNTY, IN ORDER TO PROVIDE SERVICES TO OR ON BEHALF OF CHILDREN, ADOPT A TENTATIVE MILLAGE RATE OF .4589 WHICH IS GREATER THAN THE ROLLED-BACK RATE OF .4336 MILLS BY 5.83% AND ADOPT THE ATTACHED MILLAGE RATE RESOLUTION NUMBER 21/22-03.
	Motion B (Budget)	D. Adams advised that the Motion (B) on the Agenda is in order. B. IT IS MOVED THAT THE CHILDREN'S BOARD OF HILLSBOROUGH COUNTY, IN ORDER TO PROVIDE SERVICES TO OR ON BEHALF OF CHILDREN ADOPT A TENTATIVE BUDGET OF \$56,786,342 AND ADOPT THE ATTACHED BUDGET RESOLUTION NUMBER 21/22-04.
	Motion A	<i>Motion by Ed Narain that the Children's Board of Hillsborough County, in order to provide services to or on behalf of children, adopt a final millage rate of .4589 which is greater than the rolled-back rate of .4336 mills by 5.83% and adopt the attached millage rate resolution number 21/22-03; second by Megan Proulx Dempsey. No discussion; motion carried (7-0) with an Abstention by Katherine Essrig.</i>
	Motion B	<i>Motion by Robin DeLaVergne that the Children's Board of Hillsborough County, in order to provide services to or on behalf of children adopt a final budget of \$56,786,342 and adopt the attached budget resolution number 21/22-04; second by Gwen Myers. No discussion; motion carried by unanimous vote (8-0).</i>
VI.	ADJOURNMENT	No further business to discuss, the meeting adjourned at 5:07 PM.

MOTIONS	
A.	<i>Motion by Ed Narain that the Children's Board of Hillsborough County, in order to provide services to or on behalf of children, adopt a final millage rate of .4589 which is greater than the rolled-back rate of .4336 mills by 5.83% and adopt the attached millage rate resolution number 21/22-03; second by Megan Proulx Dempsey. No discussion; motion carried (7-0) with an Abstention by Katherine Essrig.</i>
B.	<i>Motion by Robin DeLaVergne that the Children's Board of Hillsborough County, in order to provide services to or on behalf of children adopt a final budget of \$56,786,342 and adopt the attached budget resolution number 21/22-04; second by Gwen Myers. No discussion; motion carried by unanimous vote (8-0).</i>

READ AND APPROVED BY:

Andy Mayts, Chair

Approval to Obligate Emergency Funding for HealthySteps Program

Initiator: Maria Negrón, Director of Programs

Action: Approval to Obligate Emergency Funding to contract for HealthySteps program services at USF HealthPark Pediatrics.

Date: Regular Board Meeting, Thursday, October 28, 2021

Recommended Actions

Approval to obligate Emergency Funding to the Healthy Start Coalition to provide HealthySteps program at USF HealthPark Pediatrics up to \$ 329,000 from November 1, 2021 through September 30, 2022 and an annualized amount of \$349,600.

Background

- The Children's Board funded services to support the USF HealthPark Pediatric clinic, however, the Provider unexpectedly declined funding for FY 2021-2022 which would have been the final year of their contract.
- This decision leaves many families without much needed support services.
- HealthPark Pediatrics serves a population that is 40% black, 40% Hispanic, 15% white and 5% mixed race/other with 98% of their patients receiving Medicaid. The average education level of the parents is High School or below.
- The pediatric site serves a very large population of children birth to age (3). The intent of funding is to avoid a disruption of services for more than three hundred (300) families which average more than 3,000 appointments per year.
- HealthPark requested services from the Healthy Start Coalition, an established provider currently operating the evidence-based HealthySteps model in other locations with Children's Board funds. The Provider is uniquely qualified to implement services with a bilingual team within a short amount of time but it is not within the scope of their current contract.

Children's Board of Hillsborough County

Executive Director Report

September 28, 2021 – October 28, 2021

45 Meetings

Commission on the Status of Women
Leadership Council Meeting
Career Source
Holly McPhail
Parents with Cognitive Challenges
CIRRT Advisory Committee
Candy Olsen
Jennifer Hall
FCC
STAR Demo
CALM
Greg Van Pelt and Shabel Santiago – ECC
Virtual School Board Workshop
Fire Chief Barbara Tripp – City of Tampa
Leadership Hillsborough Speaking Engagement
myOn Annual Partner Review
Hills. County Public School Luncheon
Sarah Foster - Rep. Susan Valdes Office
Chris Brown – HCSO
Virtual State Board of Education Meeting
Rebecca Kapusta Eckerd Connects
JLT Community Advisory Board Meeting
FCC
Covid Simulator Meeting
Community Alliance
Daphne Fudge
Melissa LeBaron Davies – City of Tampa
Covid-19 Press Conference
CADR
Future Leaders Achievement
Mental Health Advisory Committee
Circuit 13 UIC Committee
FCC
Behavioral Health Task Force
HOT DOCS
CBHC Provider Forum
BOCC Regular Meeting – Proclamation
Placement Subcommittee Workgroup
Molly Walker- Brighter Connections
Pathway to Success
FCC
Director Morgan Perry – Lot 3
Committee on the Status of Women

Children's Board of Hillsborough County

Executive Director Report

September 28, 2021 – October 28, 2021

45 Meetings

Leadership Council Meeting
Leadership Tampa



Children's Board
HILLSBOROUGH COUNTY

www.ChildrensBoard.org

OPERATIONAL STRATEGIC PLAN

FY2021

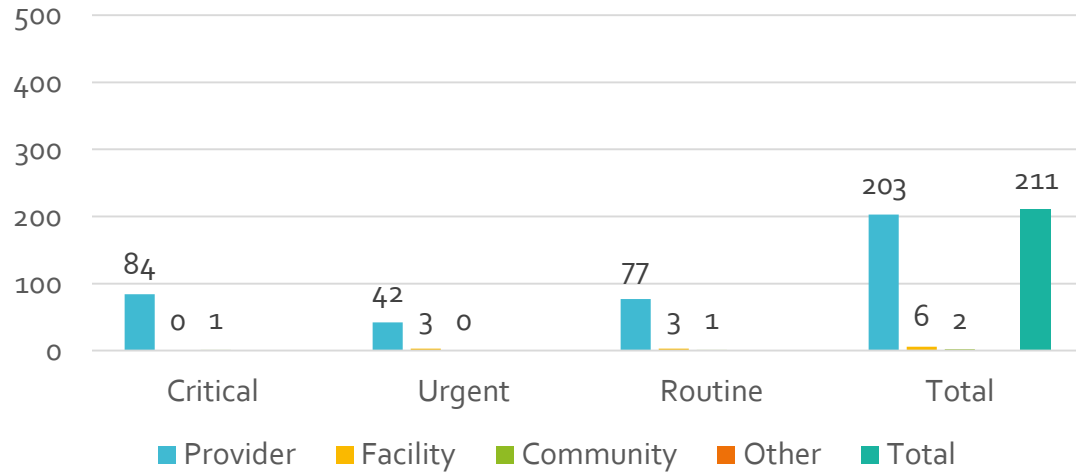
END OF YEAR REPORT

HIGHLIGHTS

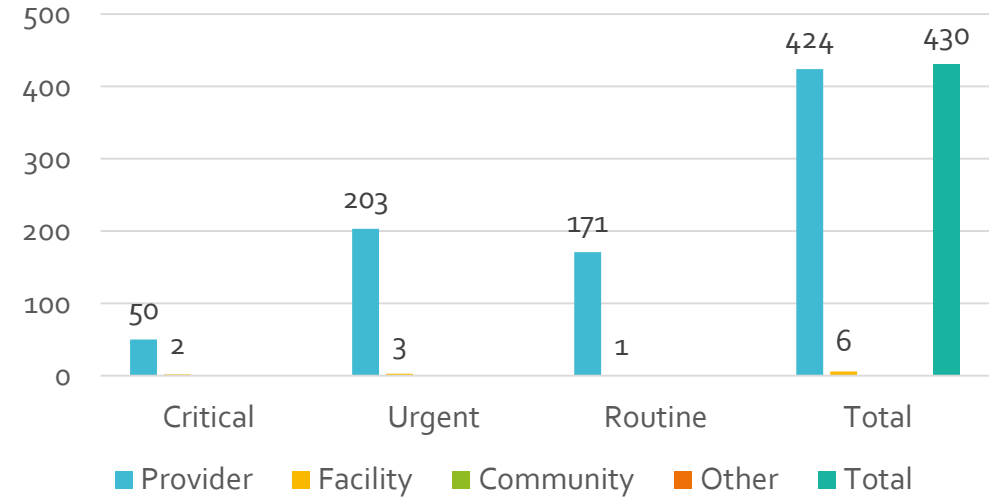
- 55 of 59 FY2022 Program Contracts completed;
- Emergency contract with Rebuilding Together Tampa Bay in partnership with the Children's Board Family Resource Centers to distribute 3,500 Covid-19 prevention kits;
- Professional development opportunities included: CATS Technical training, Family Centered Customer Service; Protective Factors and Mental Health First Aid certification training;
- Completion of five (5) funding releases in Q4 for a total of fifteen (15) in FY21.

Programs

FY2020 Incident Reports

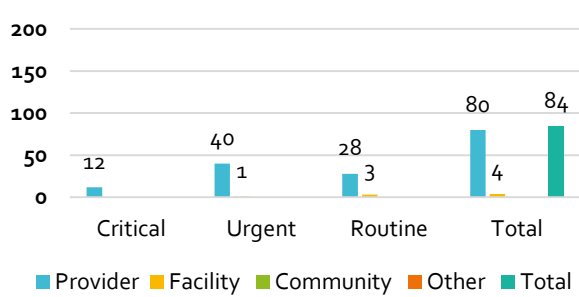


FY2021 Incident Reports

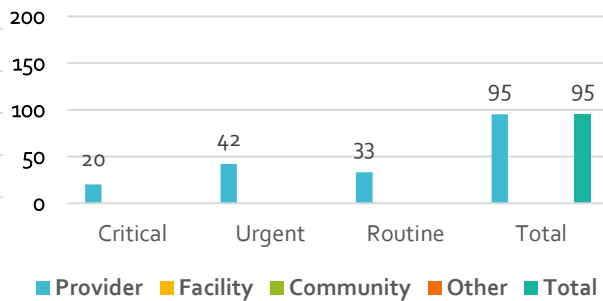


*179 COVID-19 related incidents

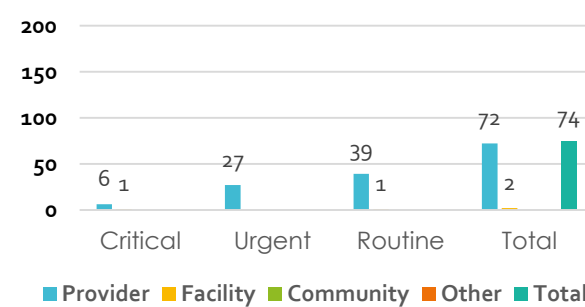
Q1 Incident Reports



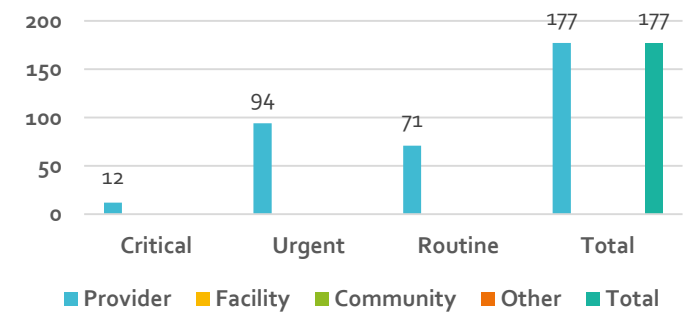
Q2 Incident Reports



Q3 Incident Reports

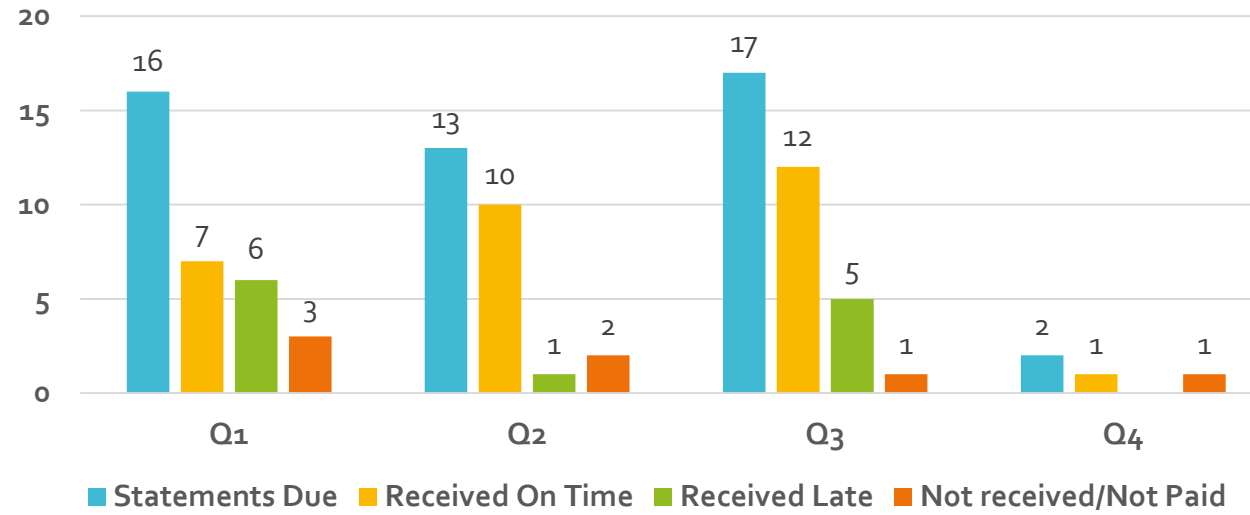


Q4 Incident Reports



Programs

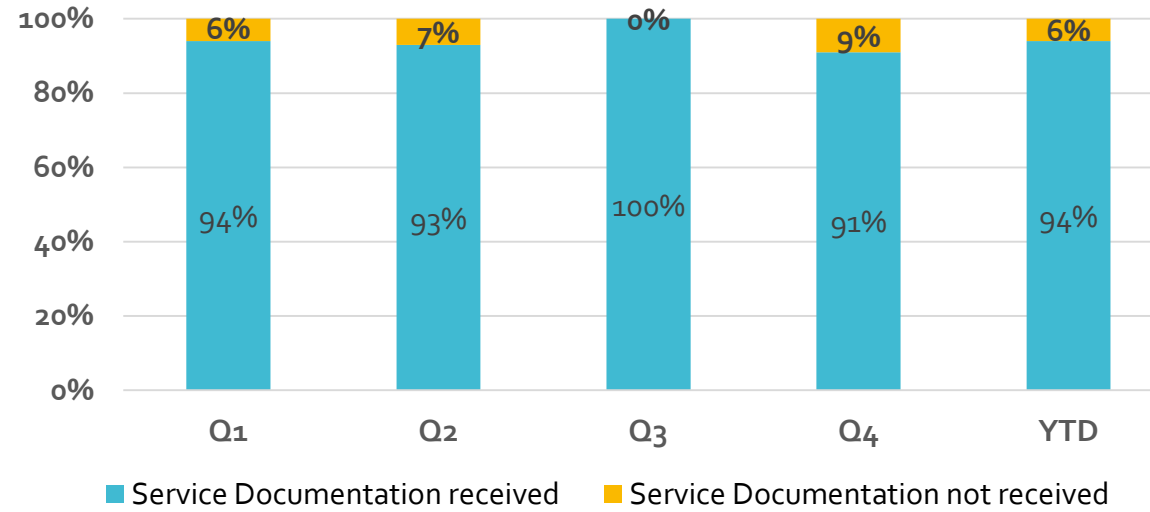
Provider Financial Statements



There are two (2) agencies with outstanding audits from the current fiscal year have not been paid.
There are also six (6) additional agencies with outstanding audits from prior fiscal years.

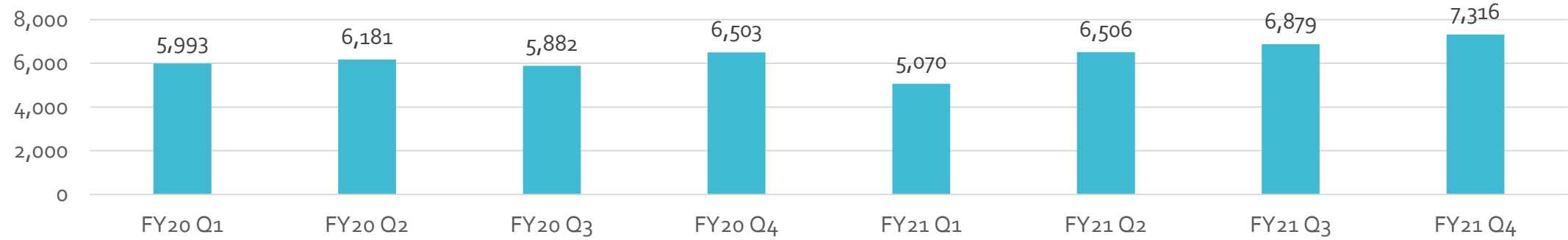
Finance

Fy2021 ASO Verified Service Documentation

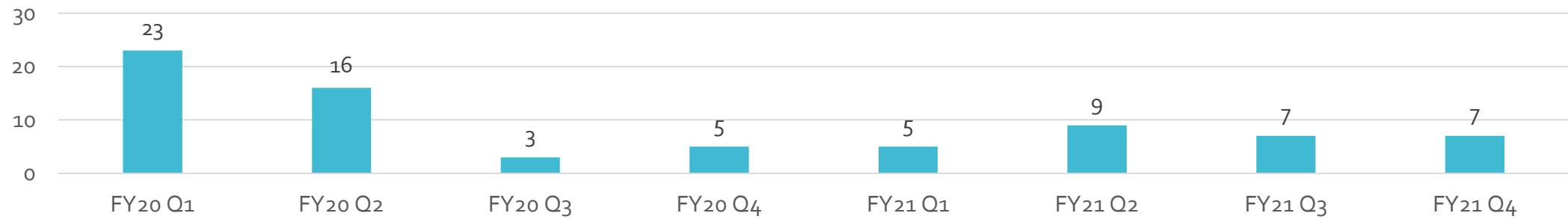


Finance

CATS User Logins



CATS Support Tickets



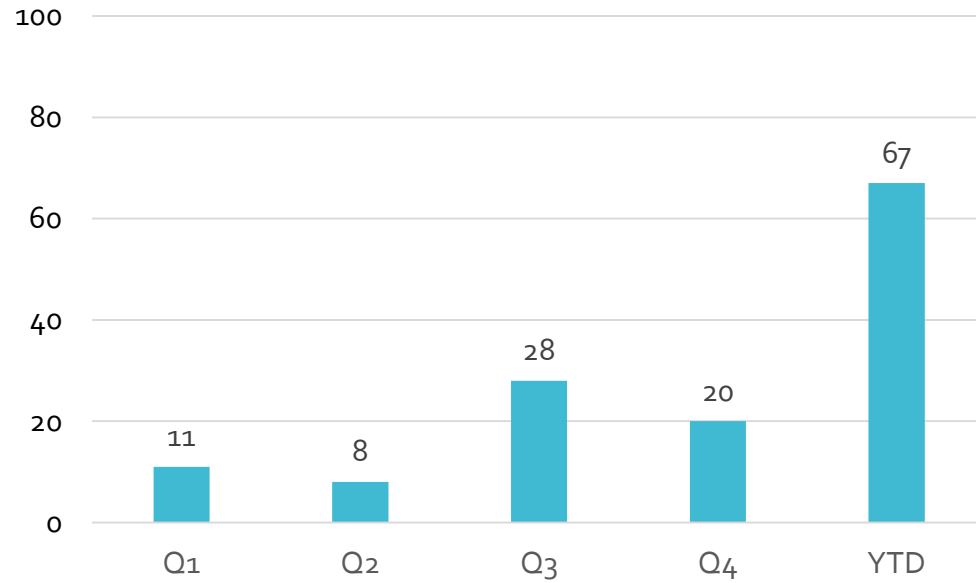
Information Technology

HIGHLIGHTS

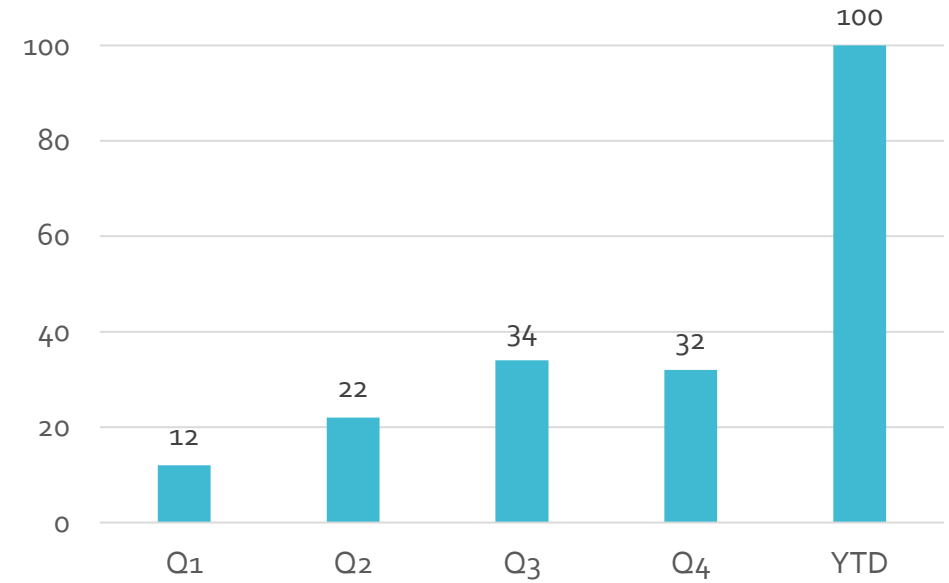
- 96% on-time completion rate on performance evaluations;
- 100% of the new hires completed onboarding training in FY21;
- Mental Health First Aid certification has been added as a compliance training for all new staff;
- Over 30% CBHC staff are certified as Mental Health First Aiders.

Human Resources

FY2020 Earned Media

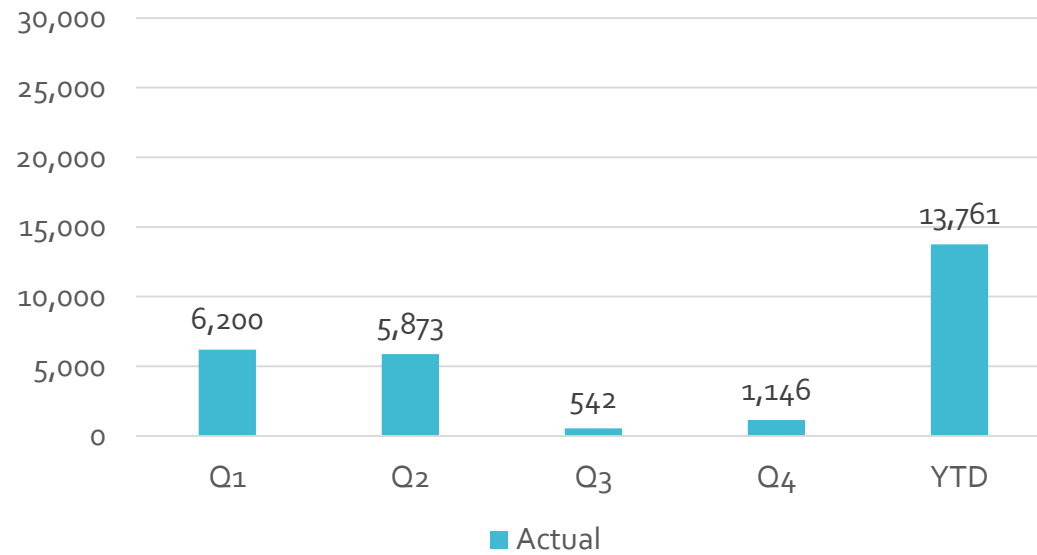


FY2021 Earned Media

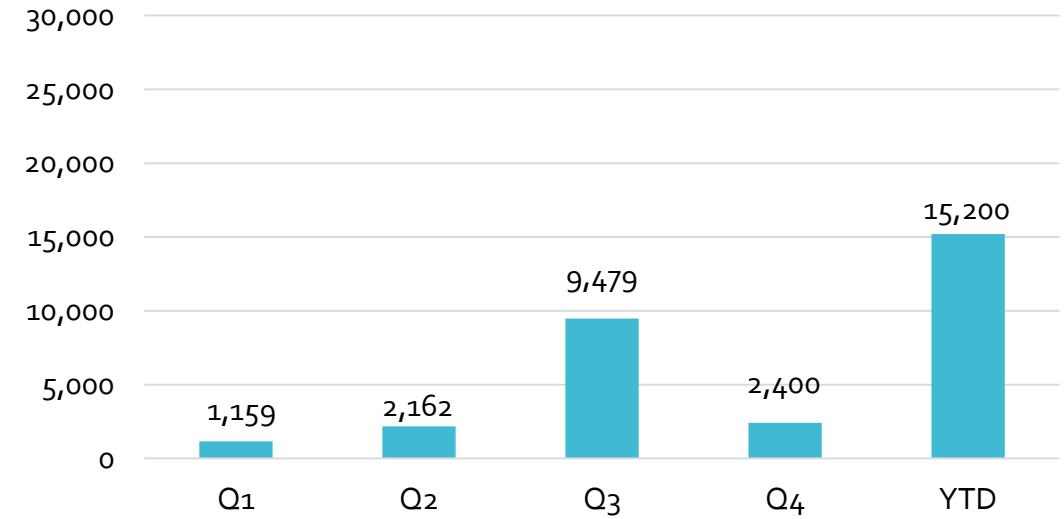


Public Relations

FY2020 Conference Center Utilization



FY2021 Conference Center Utilization



Conference Center

Contract Signature Log
ASO ONLY
FY 2022

Entity/Agency	Contract Type	Brief Description	Contract Period	Contract Amount	Board Approved	Signed By	Date Signed
Success 4 Kids & Families	MOU	MOU for allocation of ASO funds (DCF)	10/1/2021-9/30/2022	\$5,000	No	Kelley Parris	9/17/2021
The Devereux Foundation	MOU	MOU for allocation of ASO funds (Eckerd)	10/1/2021-9/30/2022	Varies	No	Kelley Parris	9/17/2021
Gulf Coast Jewish Family and Community Services, Inc.	MOU	MOU for allocation of ASO funds (Eckerd)	10/1/2021-9/30/2022	Varies	No	Kelley Parris	9/17/2021
LifeStream Behavioral Center, Inc.	MOU	MOU for allocation of ASO funds (Eckerd)	10/1/2021-9/30/2022	Varies	No	Kelley Parris	9/17/2021
Thompson Child & Family Focus	MOU	MOU for allocation of ASO funds (Eckerd)	10/1/2021-9/30/2022	Varies	No	Kelley Parris	9/17/2021
Eckerd CM	MOU	MOU for allocation of ASO funds (Eckerd)	10/1/2021-9/30/2022	Varies	No	Kelley Parris	9/17/2021
The Spring of Tampa Bay, Inc.	MOU	MOU for allocation of ASO funds (BOCC DV)	10/1/2021-9/30/2022	Varies	No	Kelley Parris	9/17/2021
Dawning Family Services, Inc.	MOU	MOU for allocation of ASO funds (BOCC DV)	10/1/2021-9/30/2022	Varies	No	Kelley Parris	9/17/2021
University of South Florida Bay Area Early Steps	MOU	MOU for allocation of ASO funds (CBHC)	10/1/2021-9/30/2022	Varies	No	Kelley Parris	9/17/2021
Hillsborough County Public Schools School Social Work Services	MOU	MOU for allocation of ASO funds (CBHC)	10/1/2021-9/30/2022	Varies	No	Kelley Parris	9/17/2021
The Children's Home Inc. dba Children's Home Network	MOU	MOU for allocation of ASO funds (BOCC Social Services Funds)	10/1/2021-9/30/2022	Varies	No	Kelley Parris	9/21/2021

Contract Signature Log
ASO ONLY
FY 2022

Entity/Agency	Contract Type	Brief Description	Contract Period	Contract Amount	Board Approved	Signed By	Date Signed
The Family Enrichment Center	MOU	MOU for allocation of ASO funds (BOCC Social Services Funds)	10/1/2021-9/30/2022	Varies	No	Kelley Parris	9/21/2021
Hispanic Services Council	MOU	MOU for allocation of ASO funds (BOCC Social Services Funds)	10/1/2021-9/30/2022	Varies	No	Kelley Parris	9/21/2021
Positive Spin, Inc.	MOU	MOU for allocation of ASO funds (BOCC Social Services Funds)	10/1/2021-9/30/2022	Varies	No	Kelley Parris	9/21/2021
Hillsborough County Public Schools School Social Work Services	MOU	MOU for allocation of ASO funds (BOCC Social Services Funds)	10/1/2021-9/30/2022	Varies	No	Kelley Parris	9/21/2021
The Spring of Tampa Bay, Inc.	MOU	MOU for allocation of ASO funds (BOCC Social Services Funds)	10/1/2021-9/30/2022	Varies	No	Kelley Parris	9/21/2021
Sin-Cera, Inc.	MOU	MOU for allocation of ASO funds	10/1/2021-9/30/2022	\$25,000.00	No	Kelley Parris	9/21/2021
Sin-Cera, Inc.	MOU	MOU for allocation of ASO funds (BOCC Social Services Funds)	10/1/2021-9/30/2022	Varies	No	Kelley Parris	9/21/2021
Success 4 Kids & Families	MOU	MOU for allocation of ASO funds (BOCC Social Services Funds)	10/1/2021-9/30/2022	Varies	No	Kelley Parris	9/22/2021
Success 4 Kids & Families	MOU	MOU for allocation of ASO funds	10/1/2021-9/30/2022	\$20,000	No	Kelley Parris	9/23/2021
Champions for Children (Healthy Families)	MOU	MOU for allocation of ASO funds (BOCC Social Services Funds)	10/1/2021-9/30/2022	Varies	No	Kelley Parris	9/24/2021

Contract Signature Log
ASO ONLY
FY 2022

Entity/Agency	Contract Type	Brief Description	Contract Period	Contract Amount	Board Approved	Signed By	Date Signed
Catholic Charities	MOU	MOU for allocation of ASO funds	10/1/2021-9/30/2022	\$25,000.00	No	Kelley Parris	9/27/2021
ECHO of Brandon	MOU	MOU for allocation of ASO funds	10/1/2021-9/30/2022	\$15,000	No	Kelley Parris	9/27/2021
New Life Village	MOU	MOU for allocation of ASO funds	10/1/2021-9/30/2022	\$10,000	No	Kelley Parris	9/28/2021
Champions for Children (P3)	MOU	MOU for allocation of ASO funds	10/1/2021-9/30/2022	\$5,000.00	No	Kelley Parris	9/28/2021
Sylvia Thomas Center	MOU	MOU for allocation of ASO funds	10/1/2021-9/30/2022	\$12,500	No	Kelley Parris	9/28/2021
Eckerd Youth Alternatives, Inc. dba Eckerd Connects	Agreement	Agreement for administration and allocation of ASO funds	10/1/21-6/30/22	\$648,390	Yes	Kelley Parris	9/27/2021
Hillsborough County Board of County Commissioners	Agreement	6th modification for BOCC DV funds	10/1/2021-9/30/2022	\$100,000	Yes	Kelley Parris	9/30/2021
Metropolitan Ministries (First Hug)	MOU	MOU for allocation of ASO funds (BOCC Social Services Funds)	10/1/2021-9/30/2022	Varies	No	Kelley Parris	10/5/2021
Sarah Catalina Ortiz dba Grounds for Therapy, LLC	ASO Provider	Individual Therapy	10/4/21-ongoing	Varies	No	Kelley Parris	10/5/2021
Sarah Catalina Ortiz dba Grounds for Therapy, LLC	Agreement	Business Associate Agreement	10/4/21-ongoing	Varies	No	Kelley Parris	10/5/2021

Contract Signature Log
ASO ONLY
FY 2022

Entity/Agency	Contract Type	Brief Description	Contract Period	Contract Amount	Board Approved	Signed By	Date Signed
Shaima Elsedoudi dba Piece of Mind- Psychotherapy, LLC	ASO Provider	Individual Therapy	10/4/21-ongoing	Varies	No	Kelley Parris	10/5/2021
Shaima Elsedoudi dba Piece of Mind- Psychotherapy, LLC	Agreement	Business Associate Agreement	10/4/21-ongoing	Varies	No	Kelley Parris	10/5/2021
Metropolitan Ministries (Miracle Place Residential Program)	MOU	MOU for allocation of ASO funds	10/5/2021-9/30/2022	\$25,000.00	No	Kelley Parris	10/8/2021
Pace Center for Girls	MOU	MOU for allocation of ASO funds	10/5/2021-9/30/2022	\$12,000.00	No	Kelley Parris	10/8/2021
Sarah Catalina Ortiz dba Grounds for Therapy, LLC	ASO Provider	Individual Therapy	10/4/21-ongoing	Varies	No	Kelley Parris	10/5/2021
Sarah Catalina Ortiz dba Grounds for Therapy, LLC	Agreement	Business Associate Agreement	10/4/21-ongoing	Varies	No	Kelley Parris	10/5/2021
Ann-Marie Wellington-Greenlee	ASO Provider	Tutor	10/12/21-ongoing	Varies	No	Kelley Parris	10/12/2021
Marta V Pearson dba Training with Marta	ASO Provider	Psycho Educational Groups	10/13/21-ongoing	Varies	No	Kelley Parris	10/14/2021
Marta V Pearson dba Training with Marta	Agreement	Business Associate Agreement	10/13/21-ongoing	Varies	No	Kelley Parris	10/14/2021
Ailyn Flores dba Counseling The Soul, LLC	ASO Provider	Family/Group/Individual Therapy	10/19/2021-ongoing	Varies	NO	Kelley Parris	10/19/2021

Contract Signature Log
ASO ONLY
FY 2022

Entity/Agency	Contract Type	Brief Description	Contract Period	Contract Amount	Board Approved	Signed By	Date Signed
Ailyn Flores dba Counseling The Soul, LLC	Agreement	Business Associate Agreement	10/19/2021-ongoing	Varies	NO	Kelley Parris	10/19/2021
PsychoLegal Assessments, LLC	ASO Provider	Evaluation	10/20/21-ongoing	Varies	NO	Kelley Parris	10/20/2021
PsychoLegal Assessments, LLC	Agreement	Business Associate Agreement	10/20/21-ongoing	Varies	NO	Kelley Parris	10/20/2021

Contract Signature Log
Programs ONLY
FY 2022

Entity/Agency	Contract Type	Brief Description	Contract Period	Contract Amount	Board Approved	Signed By	Date Signed
BAY AREA LEGAL SERVICES, INC.	Standard	Lawyers Helping Kids	10/01/2021-09/30/2022	\$634,797	Yes	Kelley Parris	9/27/2021
BIG BROTHERS BIG SISTERS OF TAMPA BAY, INC.	Standard	1-to-1 Comprehensive Mentoring	10/01/2021-09/30/2022	\$520,471	Yes	Kelley Parris	9/27/2021
BOYS & GIRLS CLUBS OF TAMPA BAY, INC.	Standard	After-Zone Middle School Initiative	10/01/2021-09/30/2022	\$498,586	Yes	Kelley Parris	9/27/2021
CHAMPIONS FOR CHILDREN, INC.	Standard	The First Years	10/01/2021-09/30/2022	\$754,773	Yes	Kelley Parris	9/27/2021
CHAMPIONS FOR CHILDREN, INC.	Standard	Parents as Teachers	10/01/2021-09/30/2022	\$1,271,256	Yes	Kelley Parris	9/27/2021
THE CHILDREN'S HOME, INC. D/B/A CHILDREN'S HOME	Standard	Supporting and Empowering Educational and	10/01/2021-09/30/2022	\$2,060,000	Yes	Kelley Parris	9/27/2021
CORPORATION TO DEVELOP COMMUNITIES OF TAMPA, INC.	Standard	3D Stingrays	10/01/2021-09/30/2022	\$105,639	Yes	Kelley Parris	9/27/2021
DAWNING FAMILY SERVICES, INC.	Standard	A Path to Prevention	10/01/2021-09/30/2022	\$243,840	Yes	Kelley Parris	9/27/2021
DAWNING FAMILY SERVICES, INC.	Standard	From Shelter to Stability	10/01/2021-09/30/2022	\$251,856	Yes	Kelley Parris	9/27/2021
EARLY CHILDHOOD COUNCIL OF HILLSBOROUGH COUNTY, INC.	Standard	Community Developmental Screening	10/01/2021-09/30/2022	\$658,857	Yes	Kelley Parris	9/27/2021
EARLY CHILDHOOD COUNCIL OF HILLSBOROUGH COUNTY, INC.	Standard	Inclusion Support Services	10/01/2021-09/30/2022	\$410,638	Yes	Kelley Parris	9/27/2021
THE FAMILY ENRICHMENT CENTER, INC.	Standard	Kinship Care	10/01/2021-09/30/2022	\$276,459	Yes	Kelley Parris	9/27/2021

Contract Signature Log
Programs ONLY
FY 2022

Entity/Agency	Contract Type	Brief Description	Contract Period	Contract Amount	Board Approved	Signed By	Date Signed
THE FAMILY HEALTHCARE FOUNDATION, INC.	Standard	Connecting Kids to CARE	10/01/2021-09/30/2022	\$216,936	Yes	Kelley Parris	9/27/2021
GULF COAST JEWISH FAMILY AND COMMUNITY SERVICES, INC. D/B/A GULF COAST JFCS	Standard	Good Afternoon Friends and Amigos	10/01/2021-09/30/2022	\$245,658	Yes	Kelley Parris	9/27/2021
GULF COAST JEWISH FAMILY AND COMMUNITY SERVICES, INC. D/B/A GULF COAST JFCS	Standard	Woman to Woman	10/01/2021-09/30/2022	\$422,004	Yes	Kelley Parris	9/27/2021
HEALTHY START COALITION OF HILLSBOROUGH COUNTY, INC.	Standard	Healthy Families Hillsborough	10/01/2021-09/30/2022	\$1,989,580	Yes	Kelley Parris	9/27/2021
HEALTHY START COALITION OF HILLSBOROUGH COUNTY, INC.	Standard	HealthySteps Hillsborough	10/01/2021-09/30/2022	\$347,889	Yes	Kelley Parris	9/27/2021
HEALTHY START COALITION OF HILLSBOROUGH COUNTY, INC.	Standard	Safe Baby Plus	10/01/2021-09/30/2022	\$1,245,470	Yes	Kelley Parris	9/27/2021
HILLSBOROUGH COMMUNITY COLLEGE FOUNDATION, INC.	Standard	Quality Early Education System	10/01/2021-09/30/2022	\$2,364,422	Yes	Kelley Parris	9/27/2021
HILLSBOROUGH COUNTY SCHOOL READINESS COALITION, INC. D/B/A EARLY LEARNING COALITION OF HILLSBOROUGH COUNTY, INC.	Standard	School Readiness Funding	10/01/2021-09/30/2022	\$775,770	Yes	Kelley Parris	9/27/2021

Contract Signature Log
Programs ONLY
FY 2022

Entity/Agency	Contract Type	Brief Description	Contract Period	Contract Amount	Board Approved	Signed By	Date Signed
HILLSBOROUGH EDUCATION FOUNDATION, INC.	Standard	CB TECH- Learning at Home	10/01/2021-09/30/2022	\$399,654	Yes	Kelley Parris	9/27/2021
HOUSING AUTHORITY OF THE CITY OF TAMPA	Standard	Housing Counseling Support Services	10/01/2021-09/30/2022	\$75,000	Yes	Kelley Parris	9/27/2021
HOUSING AUTHORITY OF THE CITY OF TAMPA	Standard	Village Link Up	10/01/2021-09/30/2022	\$187,345	Yes	Kelley Parris	9/27/2021
LEARN TAMPA BAY, INC. D/B/A ACHIEVE PLANT CITY	Standard	Learning is Fun Together (LIFT)	10/01/2021-09/30/2022	\$197,966	Yes	Kelley Parris	9/27/2021
METROPOLITAN MINISTRIES, INC.	Standard	Homeless Family Early Intervention Program	10/01/2021-09/30/2022	\$1,339,734	Yes	Kelley Parris	9/27/2021
POSITIVE SPIN, INC.	Standard	Empowering A Community with Hope (EACH One)	10/01/2021-09/30/2022	\$798,978	Yes	Kelley Parris	9/27/2021
PREGNANCY CARE CENTER OF PLANT CITY, INC.	Standard	Healthy Moms/Healthy Babies	10/01/2021-09/30/2022	\$169,422	Yes	Kelley Parris	9/27/2021
REBUILDING TOGETHER TAMPA BAY, INC.	Standard	Safe and Healthy Homes for Families	10/01/2021-09/30/2022	\$377,880	Yes	Kelley Parris	9/27/2021
TAMPA BAY COMMUNITY AND FAMILY DEVELOPMENT CORPORATION D/B/A BETHESDA MINISTRIES	Standard	Children are Safe and Supported	10/01/2021-09/30/2022	\$171,995	Yes	Kelley Parris	9/27/2021
TAMPA HILLSBOROUGH HOMELESS INITIATIVE, INC.	Letter of Agreement	UNITY Information Network	10/01/2021-09/30/2022	\$50,000	Yes	Kelley Parris	9/27/2021

Contract Signature Log
Programs ONLY
FY 2022

Entity/Agency	Contract Type	Brief Description	Contract Period	Contract Amount	Board Approved	Signed By	Date Signed
TAMPA METROPOLITAN AREA YMCA, INC.	Standard	Community Learning Center at Sulphur Springs	10/01/2021-09/30/2022	\$295,610	Yes	Kelley Parris	9/27/2021
TAMPA METROPOLITAN AREA YMCA, INC.	Standard	Fit and Fun at the Y	10/01/2021-09/30/2022	\$100,795	Yes	Kelley Parris	9/27/2021
TAMPA METROPOLITAN AREA YMCA, INC.	Standard	Mobile Swim and Education	10/01/2021-09/30/2022	\$238,733	Yes	Kelley Parris	9/27/2021
THE CHILDREN'S HOME, INC. D/B/A CHILDREN'S HOME NETWORK	Standard	Kinship Hillsborough	10/01/2021-09/30/2022	\$534,718	Yes	Kelley Parris	9/29/2021
THE CRISIS CENTER OF TAMPA BAY, INC.	Standard	Gateway Services	10/01/2021-09/30/2022	\$374,500	Yes	Kelley Parris	9/29/2021
HISPANIC SERVICES COUNCIL, INC.	Standard	La RED de Padres Activos/The Network of Active Parents	10/01/2021-09/30/2022	\$998,796	Yes	Paula Scott	9/29/2021
LUTHERAN SERVICES FLORIDA, INC.	Standard	Children's Board Family Resource Centers	10/01/2021-09/30/2022	\$2,948,341	Yes	Kelley Parris	9/30/2021
METROPOLITAN MINISTRIES, INC.	Standard	Children's Recreation, Education, Arts & Therapeutic Experience (C.R.E.A.T.E.) School Age Program	10/01/2021-09/30/2022	\$352,616	Yes	Kelley Parris	9/30/2021
REACHUP, INC.	Standard	GROWTH with Doulas and Dads (Giving Resource Opportunities With Trust and Hope)	10/01/2021-09/30/2022	\$911,996	Yes	Kelley Parris	9/30/2021
REACHUP, INC.	Standard	Stronger with Involved Focused Fathers	10/01/2021-09/30/2022	\$215,287	Yes	Kelley Parris	9/30/2021

Contract Signature Log
Programs ONLY
FY 2022

Entity/Agency	Contract Type	Brief Description	Contract Period	Contract Amount	Board Approved	Signed By	Date Signed
SENIORS IN SERVICE OF TAMPA BAY, INC.	Standard	Readers in Motion	10/01/2021-09/30/2022	\$351,374	Yes	Kelley Parris	9/30/2021
PARENTS AND CHILDREN ADVANCE TOGETHER (PCAT) LITERACY MINISTRIES, INC.	Standard	South County Literacy Initiative	10/01/2021-09/30/2022	\$195,259	Yes	Kelley Parris	10/1/2021
UNIVERSITY AREA COMMUNITY DEVELOPMENT CORPORATION, INC.	Standard	Get Moving! Mind, Body, Soul	10/01/2021-09/30/2022	\$102,750	Yes	Kelley Parris	10/1/2021
THE CHILDREN'S MUSEUM OF TAMPA, INC. D/B/A GLAZER CHILDREN'S MUSEUM	Independent Contractor Agreement	Children's Board Free Tuesday	10/01/2021-09/30/2022	\$151,675	Yes	Kelley Parris	10/7/2021
THE CHILDREN'S MUSEUM OF TAMPA, INC. D/B/A GLAZER CHILDREN'S MUSEUM	Standard	Learn and Play Tampa Bay	10/01/2021-09/30/2022	\$529,131	Yes	Kelley Parris	10/7/2021
THE SPRING OF TAMPA BAY, INC.	Standard	Family Safety from Domestic Violence	10/01/2021-09/30/2022	\$222,032	Yes	Kelley Parris	10/7/2021
SUCCESS 4 KIDS AND FAMILIES, INC.	Standard	Successful Families	10/01/2021-09/30/2022	\$347,895	Yes	Kelley Parris	10/7/2021
LIFECARE NETWORK, INC. D/B/A CHOICES CLINICS	Standard	LifeNet	10/01/2021-09/30/2022	\$72,568	Yes	Kelley Parris	10/14/2021
PRESERVE VISION FLORIDA, INC.	Standard	Children's Vision Health and Safety	10/01/2021-09/30/2022	\$205,400	Yes	Kelley Parris	10/14/2021

Contract Signature Log
Programs ONLY
FY 2022

Entity/Agency	Contract Type	Brief Description	Contract Period	Contract Amount	Board Approved	Signed By	Date Signed
ST. JOSEPH'S HOSPITAL, INC. D/B/A ST. JOSEPH'S CHILDREN'S HOSPITAL	Standard	Mobile Health and Safety Education	10/01/2021- 09/30/2022	\$1,009,653	Yes	Kelley Parris	10/14/2021
ST. JOSEPH'S HOSPITAL, INC. D/B/A ST. JOSEPH'S WOMEN'S HOSPITAL	Standard	Supporting Motherhood and More	10/01/2021- 09/30/2022	\$118,305	Yes	Kelley Parris	10/14/2021
THE UNIVERSITY OF SOUTH FLORIDA BOARD OF TRUSTEES	Standard	Hillsborough HIPPY Parent Involvement Project	10/01/2021- 09/30/2022	\$1,407,396	Yes	Kelley Parris	10/21/2021

Contract Signature Log
Vendors ONLY
FY2022

Entity/Agency	Contract Type	Brief Description	Contract Period	Contract Amount	Board Approved	Signed By	Date Signed
McCall Service	Vendor	Commercial Pest Management Agreement for Resource Centers	10/1/21-10/1/22	\$2,220.00	No	Kelley Parris	10/1/2021
Preferred Governmental Trust	Vendor	WC Insurance for FY 2022	10/1/21 - 11/30/21	\$10,670.00	No	Kelley Parris	10/7/2021
PRIA Insurance Advisors	Vendor	Insurance Policy Coverage	10/1/21- 10/1/22	\$78,632.00	No	Kelley Parris	10/7/2021
Trimen and Landscaping	Vendor	FY22 CBHC Landscape Maintenance	10/1/21 - 9/30/22	\$20,340.00	No	Kelley Parris	10/14/2021
Tampa Police Department	Vendor	Off Duty Officer	10/1/21-9/30/22	\$1,290.00	No	Kelley Parris	10/20/2021
Bennett, Jacobs, & Adams, PA	Vendor	10/1/21-9/30/22	Attorney Services	\$50,000.00	No	Kelley Parris	10/20/2021



Children's Board
HILLSBOROUGH COUNTY

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**OPERATIONAL STRATEGIC PLAN
FY2021/2022**

2021 - 2022 Operational Strategic Plan Indicators
Children's Board of Hillsborough County

Finance

INDICATOR	FREQUENCY	RESPONSIBLE PARTY
1. <u>ASO Survey:</u> Families, case managers, and providers are surveyed annually. 85% of responding case managers and providers are satisfied with the customer service they receive from ASO. The number of survey responses received from families will increase in FY 2021-2022.	Annually	Director of Finance Director of the ASO
2. <u>ASO Site Visits:</u> 1. ASO site visit monitoring protocol is reviewed and updated each year. 2. Site visits are completed on all programs receiving ASO funds by the contract development timeline deadline in order to provide feedback in the program evaluation process. 3. All site visits are completed by fiscal year-end.	Annually	Director of Finance Director of the ASO Director of Programs
3. <u>ASO Fiscal Documentation – Contracted Services:</u> Providers are following ASO service documentation requirements and case managers are consistently receiving progress notes or monthly summaries to substantiate payment. A random sample of provider invoices will be reviewed monthly prior to payment.	Quarterly	Director of Finance Director of the ASO
4. <u>ASO Fiscal Documentation – Purchase of Goods:</u> Case managers are following ASO prepaid card procedures and itemized receipts fully substantiate payment requests. This is reviewed during ASO site visits in quarter 3 and a random sample will be reviewed again at fiscal year-end.	Third and Fourth Quarter	Director of Finance Director of the ASO
5. <u>Fiscal Program Support Survey:</u> A customer satisfaction survey will be sent to the provider agency fiscal contact to assess the satisfaction with the FY 2022 fiscal contracting and customer service process. 80% of responding providers are satisfied with the customer service received.	Annually	Director of Finance
6. <u>Provider Agency Audited Financial Statements:</u> No payments are made to provider agencies if CBHC has not received their audited or reviewed financial statements by the deadline, if an extension was not granted by the CBHC Executive Committee. Staff	Annually	Director of Finance

2021 - 2022 Operational Strategic Plan Indicators
Children's Board of Hillsborough County

Finance

will report each month # audits due, # received and if not received, no payment was made.		
7. <u>CBHC Annual Audit:</u> 1. Deadlines are met for annual fiscal audit. 2. All information requested from the auditor is provided by their deadline. 3. No findings from the FY 2021 financial audit.	Annually	Director of Finance
8. <u>CBHC Budget to Actual Review / Directors:</u> Budget to actual reports are reviewed with senior staff quarterly. Budget is adjusted between departments as needed based on unexpected circumstances throughout the year.	Quarterly	Director of Finance
9. <u>Provider Contract Compliance:</u> Fiscal reporting requirements handbook is updated based on feedback from the FY 2022 contracting process.	Annually	Director of Finance Director of Programs
10. <u>Provider Contract Budget Review:</u> FY 2023 provider contract budget reviews are completed on all programs prior to the contract development timeline deadline.	Annually	Director of Finance Director of Programs

2021 - 2022 Operational Strategic Plan Indicators
Children's Board of Hillsborough County

Programs

INDICATOR	FREQUENCY	RESPONSIBLE PARTY
1. <u>Provider Training:</u> Develop training on programmatic requirements and reporting for all contracted provider agencies; survey partners on training content for effectiveness.	4 times per year	Director of Programs Director of Finance
2. <u>Provider Compliance:</u> Monitor partners for required contract compliance (includes Annual Contract Evaluation (individualized and summary) and Provider Improvement Plans if applicable).	Quarterly	Director of Programs Director of Finance Director of Public Relations
3. <u>2021-2022 Anticipated Funding Releases:</u> <ul style="list-style-type: none"> • Technical Assistance (Capacity Building) • Technical Assistance (Safety Grants) • ASO RFA • Uniting Grants for FY 2023 • <u>Leading Grants for FY 2023</u> • Uniting Grant – Services at CBFRC • Investment Grant – Children Entering Kindergarten or Out of School Time • Investment Grant – Children are Healthy and Safe • Investment Grant – Children are Developmentally on Track for IMH • Marketing (changed from Investment to one-time Leading) • Leading Grant – Art Programming • 2022 New Summer Services Grants (renew 2021 grants for year 2) • 2022 Summer Passports in collaboration with CBFRC • Process Match, Emerging and/or Emergency Grants (outside of funding timeline releases) 	Quarterly	Director of Programs Director of Finance
4. <u>Programmatic Planning:</u> (Developmentally on Track) Coordinate with other funders and/or review data with assistance of partners to monitor trends, funding needs and progress.	Q2 / Annually	Director of Programs
5. <u>Programmatic Planning:</u> (Ready to Learn and Succeed) Coordinate with other funders and/or review data and participate in joint meetings with community stakeholders to improve educational service delivery and supports.	Q2 / Annually	Director of Programs
6. <u>Programmatic Planning:</u> (Family Support) Coordinate with other funders and/or monitor research in the field to improve best practices across all funded community partners.	Q2 / Annually	Director of Programs
7. <u>Programmatic Planning:</u> (Children Are Healthy and Safe) Coordinate with other funders and/or review data and participate in joint meetings with community stakeholders and monitor research in the field to improve best practices across all funded community partners	Q2 / Annually	Director of Programs

2021 - 2022 Operational Strategic Plan Indicators
Children's Board of Hillsborough County

Programs

8. <u>Contract Development:</u> Create an internal timeline to ensure the contract development process meets the October 1, goal.	Annually	Director of Programs Director of Finance
9. <u>Issue/review a Volunteer Rater Survey and Results</u>	Each Release	Procurement Specialist/Executive Assistant Director of Programs
10. <u>Annual Report:</u> Develop and complete Children's Board Annual Report.	Annually	All Directors and Research

2021 -2022 Operational Strategic Plan Outcomes

Children's Board of Hillsborough County

Division of Information Technology

INDICATOR	FREQUENCY	RESPONSIBLE PARTY
<p><u>STAR</u></p> <ol style="list-style-type: none"> <u>Timeline for testing, monitoring and training</u> Develop and implement a timeline for STAR. <u>Number of STAR Trainings:</u> Track the number of trainings offered; <u>Number of STAR participants:</u> Track the number of participants using STARS <u>Number of STAR User Logins:</u> Tracking user activity on STAR will include a breakdown by the 2 systems – <ul style="list-style-type: none"> Development (which includes staff testing and beta testing) Production (which includes on-going financial transaction reconciliation, and ultimately, all ASO activity once STAR is rolled-out). <u>Number of Payment Sessions Reconciled</u> Includes the (EFTs) Electronic Fund Transfers, Emergency Check Runs, and Normal Check Runs, that are processed in STAR using APIs. These run between the ASO and the MIP system on the live Production System Only <u>Number of Family Records</u> Family records are entered by Case Managers – These will be broken down by Development (reflecting ongoing testing) and Production (as this is phased out to Case Managers). <u>Number of Budget Items</u> Budget Items are the core of the ASO workflow – These will also be broken down into Development and Production. <u>STAR Messages Sent</u> The internal messaging system in STAR is a new feature, that enabled secure communication between Case Mangers, Supervisors, ASO Staff, and Providers. 	Quarterly	Senior Systems Engineer

2021 -2022 Operational Strategic Plan Outcomes

Children's Board of Hillsborough County

Division of Information Technology

<p>These are encrypted – but non-confidential alerts can be sent using email and texting. These will also be broken out by Development and Production.</p> <p>9. <u>Provider Records</u> STAR also provides a new feature with Service Providers using a login to enter business information, service credentials, staff names, and invoicing. These will also be broken out by Development and Production.</p>		
<p><u>CATS</u></p> <p>1. <u>Number of Trainings Provided:</u> Training our staff and providers on CATS operations is critically important to making the collection and analysis of demographic and outcome data as efficient and effective as possible. These will include both one on one (in person or remote) sessions and group classes.</p> <p>2. <u>Number of Support Tickets Processed:</u> CATS provides an internal messaging / discussion system for collecting, tracking, and responding to technical support issues, like problems with data importing, password/account issues, technical / how-to questions, reporting potential bugs, training requests, new feature requests, etc.</p>	<p>Quarterly</p>	<p>Senior Systems Engineer</p>

2021 - 2022 Operational Strategic Plan Indicators
Children's Board of Hillsborough County

Division of Public Relations

INDICATOR	FREQUENCY	RESPONSIBLE PARTY
1. <u>Outreach:</u> Track and provide summary report of every major outreach event, speaking engagement, and major meetings to be reported quarterly.	Quarterly	Director of Public Relations
2. <u>Provider Forum:</u> Prepare and deliver presentation at each quarterly Provider Forum.	As scheduled	Director of Public Relations
3. <u>Paid Media:</u> Place paid media for the Children's Board and funded agencies in the most appropriate venue. Track number of impressions	Quarterly	Director of Public Relations Director of Operations
4. <u>CBHC Video Updates:</u> Develop, schedule and coordinate filming of CBHC video updates.	As needed	Director of Public Relations Director of Operations
5. <u>Child Safety Campaign Summary:</u> Provide a summary of the Child Safety Campaign Efforts to include: Prevent Needless Deaths Facebook Prevent Needless Deaths website analytics.	Quarterly	Director of Public Relations
6. <u>Forever Family Adoption Services Videos and News Segments Advertisement Campaign</u> Establish baseline and track deliverables of the campaign	Quarterly	Director of Public Relations Director of Operations
7. <u>Children's Board Social Media activities:</u> Provide a summary of the Children's Board online and social media platforms to include: <ul style="list-style-type: none"> • Children's Board website analytics • Children's Board Facebook account • Children's Board Twitter account. 	Quarterly	Director of Public Relations
8. <u>Earned Media:</u> Secure visibility in traditional media outlets.	Quarterly	Director of Public Relations

2021 - 2022 Operational Strategic Plan Indicators
Children's Board of Hillsborough County

Human Resources

INDICATOR	FREQUENCY	RESPONSIBLE PARTY
1. <u>Performance Evaluation:</u> 95% of Performance Evaluations completed on time. Transition to Essential Functions Evaluation Tool	Per PRD Cycle	Director of Human Resources Supervisors Employees
2. <u>Professional Development:</u> 100% Staff Professional Development Plans are completed.	Per PRD Cycle	Director of Human Resources Supervisors
3. <u>Professional Development:</u> 100% of new staff completing core curriculum and compliance training.	As hired	Director of Human Resources Supervisors New Hires
4. <u>Professional Development:</u> Training Calendar developed; 100 % of staff completing core curriculum and compliance training.	Annually	Director of Human Resources Supervisors Employees
5. <u>Professional Development:</u> Identify Professional Development Opportunities for staff.	Annually	Director of Human Resources
6. <u>Staff Engagement:</u> Create opportunities for staff engagement and survey as directed.	Annually	Director of Human Resources
7. <u>Benefits and Wellness</u> Administer staff benefit plans and wellness incentives / requirements	Annually	Director of Human Resources
8. <u>Policies and Procedures</u> Complete Policy and Procedure review within established timeline.	Annually	Director of Human Resources Supervisors

2020 - 2021 Operational Strategic Plan Indicators
Children's Board of Hillsborough County

Conference Center

INDICATOR	FREQUENCY	RESPONSIBLE PARTY
<p>1. <u>Facility (1002 E. Palm) Center Attendance:</u> Total aggregate attendance at meetings and events scheduled and hosted in CBHC facility.</p> <p>Track categories of Community Meetings to include:</p> <ul style="list-style-type: none"> • Government • Non-Profit • Education System • Medical Community • Issue Focused • Other 	Quarterly and Annually	Conference Services Manager Director of Operations
<p>2. <u>Reservations:</u> Reservations for meetings and events sponsored by community organizations, CBHC, other governmental agencies is accurately captured and documented. Will include breakdown for new and returning organizations and parking lot usage.</p>	Quarterly	Conference Services Manager Director of Operations
<p>3. <u>Emergency Drills:</u> Are executed in preparation of unexpected emergencies with CBHC staff and building partners to include:</p> <ul style="list-style-type: none"> • Fire • Severe weather • Missing child • Active shooter 	Quarterly	Conference Services Manager Director of Operations

2021 - 2022 Operational Strategic Plan Indicators
Children's Board of Hillsborough County

Facilities

INDICATOR	FREQUENCY	RESPONSIBLE PARTY
1. <u>Facilities Repair Request Form:</u> Reporting of office hazards and maintenance needs documenting and tracking system is in place and monitored to ensure timely repairs.	Quarterly	Operations Engineer Director of Operations
2. <u>Facility (1002 E. Palm) Preventative Maintenance Checklist</u> Checklist is updated, repairs completed and/or progress reported on a monthly basis.	Monthly	Operations Engineer
3. <u>Facilities (All CBFRC locations) Preventative Maintenance Checklist</u> Checklist for all Children's Board Family Resource Centers is updated, repairs completed and/or progress reported on a monthly basis.	Monthly	Operations Engineer Director of Operations
4. <u>Facility Maintenance Plan</u> Timeline and checklist for all routine maintenance performed by vendors.	Monthly	Operations Engineer Director of Operations
5. <u>Facility Maintenance Tracking</u> Track timeline of acute maintenance tickets to completion.	Quarterly (November 2021)	Operations Engineer Director of Operations

2021 - 2022 Operational Strategic Plan Indicators
Children's Board of Hillsborough County

Strategic Initiatives

INDICATOR	FREQUENCY	RESPONSIBLE PARTY
1. <u>Developing Key Partners</u> Report key contacts for each area	Quarterly	Director of Strategic Initiatives
2. <u>Conducting Outreach Opportunities</u> List each activity (Town Halls) and provide a findings report	Monthly	Director of Strategic Initiatives
3. <u>Developing Staff in each community served</u> Report key activities for developing staff	Monthly	Director of Strategic Initiatives

Quality Assurance Outcomes

INDICATOR	FREQUENCY	RESPONSIBLE PARTY
Finance		
1. FY 21 Program Contract Files will be inspected for the following: <ol style="list-style-type: none"> 4 Budget to actual reports Site visit report Reimbursement for all months of the contract period QA checklist in each contract file 	December 2021	Director of Quality/Training
2. Customer Service Survey for Finance (annually after January 2021) and ASO (twice per year). Director of Conference Services, Quality/Training receives and compiles results.	Annually Bi-annually ASO	Director of Finance Director of the ASO Director of Quality/Training
Programs		
1. FY 21 Year to Date Program Contract files are reviewed using the Contract Management Manual and file checklist.	December 2021	Director of Quality/Training
2. FY 21 Technical Assistance Capacity Building and Safety contract files are reviewed for compliance.	December 2021	Director of Quality/Training
3. FY21 Program Contract files are reviewed using the Contract Management Manual and file checklist: FY21 - Q1, Q2, Q3: Review sample files from each contract manager QA checklist in each contract file	February 2021 May 2022 *December 2021	Director of Quality/Training
4. FY21 Program Contract files are reviewed for compliance and follow-up with Part I Area Activities for Branding and Marketing for contracts continuing in FY22.	December 2021	Director of Quality/Training Director of Programs Director of Public Relations
5. FY21 Performance Improvement Plan review to ensure procedures were properly followed.	Annually	Director of Quality/Training Director of Programs
6. Customer Service Survey of each procurement community review team. Director of Quality/Training receives and compiles results.	As needed	Procurement Specialist Director of Quality/Training Director of Programs Executive Assistant
7. Review online submittal system for Technical Assistance Grants Information collected to reflect total number of submissions, number of declined submissions and comparative information for past three years of TA releases	Annually	Director of Quality/Training Director of Programs Procurement Specialist
8. Review Contract File Security Procedure Review procedure and contract file log to ensure compliance.	Quarterly	Director of Quality/Training Director of Programs

Information Technology Services		
1. Implement an educational message to connect to CB Wireless network.	As needed	Senior Systems Administrator Director of Public Relations
2. Monitor Timeline for moving applications to Cloud	As needed	Senior Systems Administrator Director of Quality/Training
3. Monitor & Record Downtime due to County IT issues	As needed	Senior Systems Administrator Director of Quality/Training
4. Customer Service Survey Director of Quality/Training receives and compiles results.	Annually	Senior Systems Administrator System Engineer
Human Resources		
1. Complete review of revised Human Resources policies and procedures to ensure compliance.	As needed	Director of Human Resources
2. Complete review of records of employee driver's license and proof of insurance to ensure information is current and provide report.	Annually	Director of Human Resources
3. Customer Service Survey of new staff for onboarding process. 4. Director of Quality/Training receives results.	Annually	Director of Human Resources
Operations		
Operations: Facilities		
1. Children's Board Family Resource Centers Maintenance Program: Quality review efficiency of Maintenance Program reporting process.	April 2022 September 2022	Operations Engineer Director of Operations Director of Quality/Training
2. ALL CBHC owned/leased properties: <ul style="list-style-type: none"> Maintenance walkthroughs are conducted monthly Checklist is used to record data Maintenance actions are prioritized In-house maintenance is completed 	Monthly	Operations Engineer Director of Operations Facilities Maintenance Personnel
Operations: Conference Center		
1. Customer Service Survey of a facilities procurement community review team Director of Quality/Training receives and compiles results.	After each procurement	Manager of Conference Services Director of Quality/Training
2. Review MSDS Sheets ensuring every chemical in the building has a corresponding MSDS Sheet	Quarterly	Director of Quality/Training Conference Services Manager
CBHC: Quality Assurance		
1. Summarize the results of the FY20 data collected for training/events. How would you rate your overall satisfaction with the Children's Board? How would you rate the quality of your interaction with the Children's Board? How knowledgeable was the Children's Board staff who assisted you?	March 2022	Director of Quality/Training
2. All CBHC Customer Service Survey summaries are reported.	Report for FY21 March 2022	Director of Quality/Training CBHC Directors
3. Ensure all purchases are in compliance with Procurement Procedure.	Quarterly	Director of Quality/Training

Good News

from our funded partners

**Regular Board Meeting
October 1 2021**



Children's Board
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Big Brother Big Sister of Tampa Bay

1-to-1 Comprehensive Mentoring



Big Brother Kevin and Little Brother Jaiden have been matched for more than two years. Jaiden was a super shy and quiet child when he first met Kevin. But after establishing a great relationship, Jaiden has opened up and enjoys his time and friendship with Kevin. Since the start of the match, Kevin always has a plan to try new activities with Jaiden, geared toward helping build his confidence. They have worked on overcoming their fear of heights together, have attended baseball games with big crowds, and even tried new foods together. All of these were things that Jaiden struggled with before meeting Kevin but now is comfortable with. Like all of us, Kevin and Jaiden struggled a little through the pandemic. It was hard for Kevin to think of fun and safe ideas for the two of them to do together without being around too many people. With the help of their Match Support Specialist and

Jaiden's mom, they found safe alternatives like going to the beach, participating in arts and crafts activities, and visiting local parks. Kevin and Jaiden are a great match and we look forward to watching them both continue to grow.



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REACHUP, Inc.

Giving Resources and Opportunities with Trust and Hope (GROWTH) with Doulas and Dads



REACHUP's Affirming Fatherhood Conference (AFC), funded by the Children's Board of Hillsborough County and other community organizations, businesses, and philanthropists, was a rousing success! This year, September 16-17, 2021, the topic at hand was "Fight the Good Fight: Stronger Bodies, Stronger Minds" — and how more than ever, we need super dad strength! The Conference was a studio hybrid, alternating between the Crossover Church Tampa, and the digital platform Lunchpool.

Presenters Dr. Kevin B. Sneed, Senior Associate Vice-President for USF Health and Founding Dean of the USF Health Taneja College of Pharmacy, and Clayton Sizemore, Founder and Senior Instructor at Mindful Movement Florida, discussed the importance of

fathers getting and keeping their minds and bodies right to successfully fight the challenges COVID has brought into our families. J. Ricc Rollins, of Riccardo's Menswear, conducted a humorous and informative session on how men should and can look good as well as feel good. An intergenerational panel of four dads shared their personal experiences with their health and wellness behaviors.

Four fathers were inducted into the Affirming Fatherhood Hall of Fame, including Mr. Alvin Eberhardt II, who has participated in all REACHUP's fatherhood programs, including 24/7 Dad® and Stronger With Involved Focused Fathers (SWIFF). Both programs are generously funded by the Children's Board of Hillsborough County. Other inductees included Jorge Velazquez, Program and Partnership Manager, Beth-El Farmworker Ministry; Russell Johnson, Director, Tampa Urban Young Life, and Rashid Mizell, Community Health Worker / Fatherhood Practitioner, John Hopkins All Children's Hospital's Healthy Start Program. And since 2015, the AFC ended with the Father's Pledge taken by the fathers and father figures to be the best dads possible!

More than 100 participants were in attendance, including 37 fatherhood practitioners representing the member organizations of the National Healthy Start Association. Additional attendees included local fatherhood practitioners, faith and community leaders, researchers, students, and community residents.

Tampa Metropolitan Area YMCA

Community Learning Center at Sulphur Springs



One of our top goals at the Community Learning Center is to combat summer learning loss and increase our students' fluency and comprehension skills by instilling an excitement for reading.

With that in mind, at the close of our summer camp session, we held a book fair to get our kids excited about the beginning of a new school year. During the weeks leading up to the book fair, the students were able to earn "book bucks" by exhibiting good behavior, following directions, and being kind to others. The students were then allowed to spend their earned "book bucks" choosing books, notebooks, scented markers, bookmarks, fun pencils, pencil cases, and more.

The campers were so proud to earn their spending money and it created a wonderful sense of excitement centered around literacy.



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Tampa Metropolitan Area YMCA

Community Learning Center at Sulphur Springs



We love to celebrate and reward our participants when they maintain good behavior in our program and prove that they are taking school seriously when they work hard to attend every day. Thanks to funding from the Children's Board, we were able to provide brand new backpacks filled with school supplies to 50 of our program participants who achieved these critical benchmarks. We are so appreciative of the Children's Board for helping us to ensure our students are coming to school with all the tools they need for success.



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Seniors In Service of Tampa Bay

Readers In Motion



Throughout September, the Seniors in Service's Readers in Motion program visited participating Kindergarten, First, and second-grade classrooms at Oak Grove Elementary to deliver backpacks filled with essential supplies! Along with the necessary materials such as pencils, scissors, notebooks, folders, glue sticks, erasers, colored pencils/crayons, and markers, our Readers in Motion students also received sensory manipulatives, phonics workbooks, headphones, write and wipe boards, and age-appropriate reading books with STEM and SEL components!

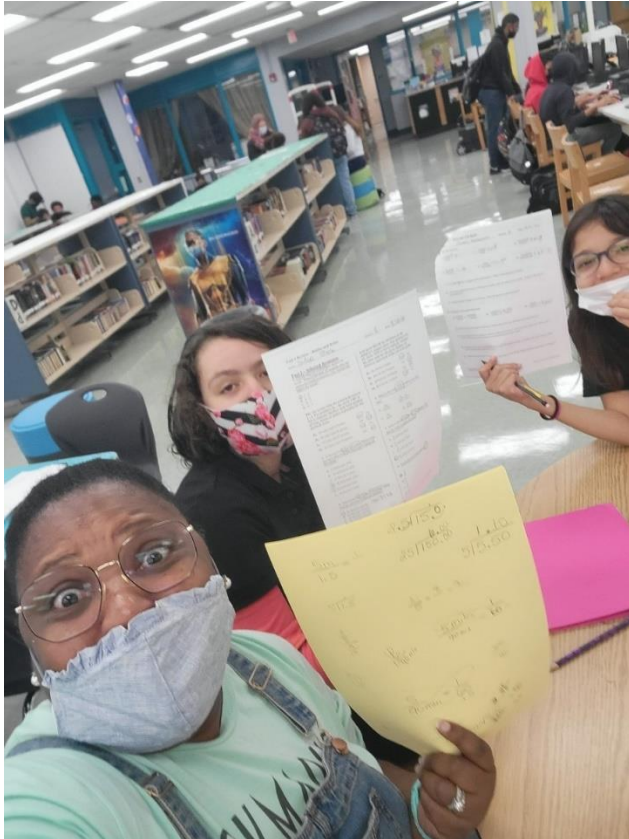
For over five years, our students have looked forward to what has affectionately been coined- "Backpack Day." From the beginning of the school year up until they receive their backpacks, students view their Education Advocate, also commonly known as their Classroom Grandparent, as a staple to their academic year! Our Education Advocates provide one-on-one and small group assistance to students in participating Readers in Motion classrooms, as well as motivate them to complete reading challenges and daily reading activities. Backpack Days are exciting for the entire classroom—students, teachers, and Education Advocates alike. Students, families, and teachers use these new materials to create an encouraging learning environment at home AND in the classroom. Their backpacks signify the beginning of an amazing year as Readers in Motion students!

This year has been particularly monumental to students in second-grade classrooms – the first students to be able to join Readers in Motion THREE YEARS in a row! Our team is thrilled to expand this program into 2nd grade, and we look forward to what this year brings! This would not be possible without the continued support from the Children's Board of Hillsborough County!



Boys & Girls Clubs of Tampa Bay

After-Zone Middle School Initiative



Pierce's morning program has been focused on assisting incoming sixth graders with their first math assessment. Many of the members expressed being nervous and were not confident in their math skills due to the pandemic. After-Zone Teacher, Mrs. Sutton, and her team worked with 6th graders in groups of two every morning for a few months to help build their confidence and knowledge. We recently learned all participating 6th graders passed their benchmark! Below is a picture of Mrs. Sutton and two students. The morning program's next focus will be assisting members in Civics.



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Preserve Vision Florida

Children's Vision Health and Safety Services

One of Preserve Vision Florida's core values is to provide free vision screenings to all communities in Hillsborough County that may not have adequate access to care. We provide screenings and education to large preschools and we love to provide services to smaller family home daycares as well. Some family daycares have not been able to allow PVF in due to COVID restrictions, so we are seeing a lot of children that have not had a vision screening in the last year. This is a picture of a screening at Yani Playland Family Daycare. We had a lot of fun providing education on UV eye safety, toy eye safety, and information on objects that may be unsafe for our eyes in our homes and at school. We then screened the vision of the children and sent them home with a coloring book that reinforced all that we discussed as well as sunglasses to protect our eyes. The staff at Yani appreciated the service and can't wait for PVF to return next year!



Enterprising Latinas

Women's Opportunity Initiative

Enterprising Latinas held the “100 Women Rising!” graduation celebration at the Wimauma Opportunity Center for its members who completed five different workforce development and other skills training programs between January and September 2021. As part of their personal plans for economic prosperity, many participants of the Women's Opportunity Initiative completed different trainings to increase their workforce, personal, employment, or self-employment skills. Members were excited to have completed the Business Development training, the Financial Education course offered by Project Prosper, the Nurturing Parenting course offered in partnership with Success for Kids and Families, the Food Protection Management training, and the Digital Literacy course, offered in partnership with Mt. Moriah M.B. Church and First Prospect M.B. Church in Wimauma. Members shared their testimonies about how much they learned in the different courses, especially new ways of managing family stress, losing their fear of using computers, and envisioning a different future for themselves and their families. They also highlighted the new friendships created with other members through these courses. We salute these brave women for creating their own stories of success!



Glazer Children's Museum

Summer Passport Program at Camp Imagination



Thanks to the generous funding provided by the Children's Board of Hillsborough County's Summer Passport program, Camp Imagination was able to host 52 children for one to two weeks of their 2021 summer at Camp Imagination. Campers explored the intersections between literacy, art, history, and STEM concepts and developed their identities in each. In addition to our carefully curated curriculum, campers enjoyed visits from therapy dogs, writing lessons from a poetry teacher, and private playtime in our museum exhibits. Camp Imagination campers were encouraged to challenge themselves to try new things, collaborate and play with new friends, ask questions, and use their imaginations.



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Children's Board Family Resource Centers

North Tampa

Testimonial



Marcela Garcia started actively participating at the Center through the “Learn and Play” classes provided at the CBFRC in North Tampa. As Ms. Garcia was becoming a new mother after 20 years of having her now-grown children, she understood that receiving a little help was just what little Sophia needed. After attending one of the “Learn and Play” activities Ms. Garcia decided to ask for further assistance from the CBFRC staff.

Ms. Garcia could not have been happier. All CBFRC staff was committed to providing a great experience and services to both Marcela and little Sophia. Ms. Garcia and her family received vision & hearing screenings, medical and dental appointments, baby items and car seats, groceries,

and hygiene bags from resources in the community, job fairs information, and most importantly the ability to participate in several activities with Sophia.

When we asked Ms. Garcia if she could be our success story, she felt honored and happy to be the voice of the services and opportunities the CBFRC at North Tampa were able to provide. As for Sophia, all interactions, and classes she participated in have been perfect for her improving social skills. Ms. Garcia just felt comfortable to know that we were able to give her tools that enhance her relationship with her daughter.

Children's Board Family Resource Centers

Plant City

Testimonial



The Benders have been coming to the Children's Board Family Resource Center (CBFRC) in Plant City as a family since January of 2019. When the CBFRC re-opened in July 2021, the Bender Family was one of the first we called with the good news!

"My family is beyond excited to have the Family Resource Center back in Plant City. Not only is it a safe place for my children to play and interact with other children, but it also has wonderful programs that my family thoroughly enjoys and grows from. The math tutoring program has been beneficial to my daughter's education and development this year. The yoga class every Friday has inspired my family to start exercising daily. We want to thank the Center for being a wonderful part of my children's development." - Dieudonne Bender

Dieudonne has also joined the CBFRC's Community Advisory Council, and we are looking forward to her deeper involvement in the success of the programming offered here.

Children's Board Family Resource Centers

Brandon

Testimonial



Mr. Lee came into the Family Resource Center after being laid off from his job of 15 years. It had been quite some time since he had to apply for new employment & was hoping to get some help with updating his resume. On his first visit, he met with our Intake and Referral Specialist, Marile, who assisted him in his job search, updating his resume, and completing his online applications.

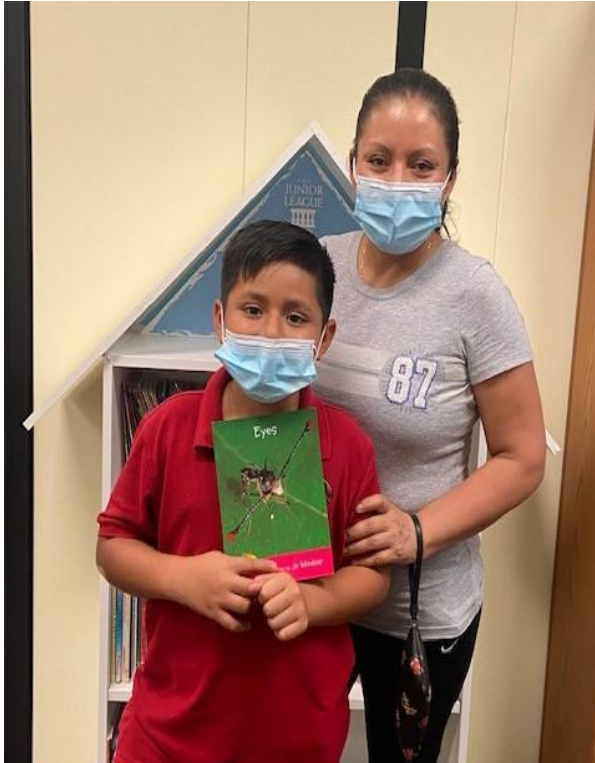
Mr. Lee has happily updated our team with the news that he got the job that he wanted. Not only did they hire him, but since starting the job he quickly received a promotion!

In Mr. Lee's most recent visit to the center, he told the team about his great news & expressed interest in continuing his education by obtaining computer skills training. Our Family Specialist, Solange, was able to link Mr. Lee with several computer training options in the Tampa area and online. He celebrated with our team that day and we look forward to hearing about his continued career achievements!

Children's Board Family Resource Centers

Central Tampa

Testimonial



Luis and his family are members of the Central Tampa Family Resource Center. Luis is one of our children that regularly attends the Sighting Sight Words class each week. Luis is very committed to his education and loves to explore new things. Luis mother is very happy with the progression that Luis has made since attending the program. She dedicates her time to helping him achieve his dreams.

In Central Tampa, we've seen Luis progress by learning and memorizing the Sight Words in just eight weeks. Luis loves to read books and participate in the Resource Center's competitions and loves to participate in other center activities.

The staff here at the Resource Center are so proud of the hard work that Luis is doing and we wish our young center members success!



Outreach Events Calendar

The Children's Board will have a presence at the following community events. Contact Dexter Lewis, Director of Public Relations, at lewisbd@childrensboard.org for more information about a particular event.

November

- | | |
|----------|--|
| 11.02.21 | Children's Board Free Tuesday
Glazer Children's Museum
110 West Gasparilla Plaza, Tampa
10:00 am-5:00 pm |
| 11.06.21 | Multicultural Fest
Westshore Plaza
250 Westshore Plaza, Tampa
12:00 pm-5:00 pm |
| 10.13.21 | Rise Up For Peace
Macfarlane Park
1700 MacDill Avenue, Tampa
12:00 pm-4:00 pm |