

Children's Board of Hillsborough County Case Management Training Series (Formerly known as IFSP/TCM At Risk Training)

This training will introduce Hillsborough County case managers and supervisors to the skills and best practices recommended for case management services provided to the citizens of Hillsborough County (Courses 1 and 2), and also provide information on the Medicaid reimbursement requirements for Targeted Case Management (TCM) for Children At Risk of Abuse and Neglect services (Course 3).

To become credentialed in Case Management, you must complete Courses 1 and 2. To become credentialed in Targeted Case Management (TCM) you must complete all three courses listed below and be employed by a Medicaid enrolled agency for at risk targeted case management.

Course 1: Family Engagement (Netsmart E-Learning Course)

Dates and Times: Available via the web 24/7 (This is a 2-hour, web-based course and is a prerequisite for Course 2: Family Team Conferencing.)

Course 2: Family Team Conferencing (Live Classroom Course)

Dates:

- Tuesday, September 20, 2011 **or**
- Tuesday, November 8, 2011 **or**
- Thursday, January 5, 2012 **or**
- Monday, March 5, 2012 **or**
- Tuesday, May 1, 2012 **or**
- Tuesday, July 10, 2012 **or**
- Thursday, September 6, 2012

Times: 9:00 am - 4:30 pm (This is a 1-day, classroom course and is limited to 25 students per class.)

Trainer: Pamela E. Aeppel, MA (University of South Florida-impACT Program)

Location: Children's Board of Hillsborough County
1002 East Palm Avenue; Tampa, FL 33605

Course 3: Targeted Case Management (TCM) for Children At Risk of Abuse and Neglect (Netsmart E-Learning Course)

Dates and Times: Available via the web **24/7** (This is a 30-minute, web-based course.)

PLEASE NOTE: *The three courses listed above are required for Children's Board of Hillsborough County funded TCM At-Risk case managers and supervisors.* This case management training series has replaced the three-day IFSP/TCM At Risk (Individualized Family Support Planning/Targeted Case Management for Children At Risk of Abuse and Neglect) classroom training. Please register early for the classroom course - limited to 25 attendees.

To register for this training series, please follow the instructions located in the email that accompanied this flyer. For additional information or questions, please contact the Children's Board Learning Institute at learn@childrensboard.org

