



# Case Management Training Series: TCM At Risk for Case Managers and Supervisors



Children's Board  
HILLSBOROUGH COUNTY

Dreams Worth Growing

# Case Managers

**Within 45 days of hire or upon becoming an organization that is a TCM approved Provider --Individual TCM Case Managers are required to take 24 hours of training**

## **Case Management Training Series: TCM specialization**

- Family Engagement (2 hours)
- Family Team Conferencing (7 hours)
- Targeted Case Management (TCM) for Children At Risk of Abuse and Neglect (1 hour)
- Field training (14 hours)
  - provided and documented by the organization's certified supervisor using the [Case Management Field Training/Coaching for Supervisors and Case Managers form](#)

## **OR**

- Completed CBHC three day classroom training (ICA/IFSP/TCM) offered prior to April 2009

## **AND**

- Additionally, case managers are required to take 20 hours of training each year to remain certified as individual TCM case managers

# TCM At Risk Supervisors

## TCM Supervisors are required to take

- Family Engagement (2 hours)
- Family Team Conferencing (7 hours)
- Targeted Case Management (TCM) for Children At Risk of Abuse and Neglect (1 hour)
- Field training (14 hours)
  - provided and documented by the organization's certified supervisor using the attached Case Management Field Training/Coaching for Supervisors and Case Managers form
- **Supervisor's Field Training provided and documented by Pam Aeppel using the [Case Management Field Training/Coaching for Supervisors and Case Managers form.](#)**

## OR

- Completed CBHC three day classroom training (ICA/IFSP/TCM) offered prior to April 2009
- **Supervisor's Field Training provided and documented by Pam Aeppel using the [Case Management Field Training/Coaching for Supervisors and Case Managers form.](#)**

# Documentation/Record Keeping

- Is the responsibility of the Organization
- CBHC Learning Management System (Netsmart)
  - Registers, records and tracks progress
  - Provides certificates/agendas/handouts
  - Improvements will include Field Training course and final certificate for specialization by October, 2010
  - Shopping cart available in FY2011
- All training used for additional 20 hours must include
  - Certificate
  - Agenda

# Resources

<http://www.childrensboard.org/tcm.aspx>

[Field Training Form](#)

[Case Management Series: July 12](#)

# Thank you

## TCM Learning Circle

- Pam Aeppel
- Arlinda Amos
- Veronica Blanco
- Bob Davis
- Kaia Elam
- Irene Hill
- Mary Ann Kershaw
- Aminta Westbrook-Tavares
- Bill Withers